
Report to

Cabinet
Council

29th June 2009
29th June 2009

Report of

Assistant Chief Executive

Title

Local Area Agreement and Corporate Plan - Performance Review 2008/09

1 Purpose of the Report

- 1.1 This report provides a review of performance at the end of 2008/09 against the Local Area Agreement Performance Indicators and the Corporate Plan management objectives.

2 Recommendations

- 2.1 Cabinet and Council are recommended to note the progress made on the Local Area Agreement and Corporate Plan and to take this information into account when considering future proposals including budget setting.

3 Information/Background

- 3.1 The Council and Coventry Partnership agreed Coventry's Sustainable Community Strategy (SCS) in March 2008. The Local Area Agreement (LAA) was signed off by Government in June 2008 with a refresh of some targets agreed in March 2009. These documents set out the vision and priorities for Coventry.
- 3.2 In September, the Council adopted its Corporate Plan 2008-11, aligning its corporate objectives with the SCS and building the LAA indicators into its performance management framework.
- 3.3 A new set of national performance indicators was introduced for 2008/09, covering the activities of local authorities and partner organisations. Indicators included in the LAA were selected from this set.

4 Local Area Agreement Progress

- 4.1 Half year progress on the LAA was presented to Cabinet on 16th December. A new report format was introduced to help focus on significant issues and any action required. The report has been updated to reflect the position at the end of 2008/09 and is attached at Appendix 1.
- 4.2 Each LAA Indicator has its own report card – one sheet of paper showing performance graphically, compared to target and previous performance where this is available. These will be developed over time as more information becomes available to include further graphics illustrating progress in relation to key target groups or geographical areas and any relevant comparative data. The data is supported by a short analysis of "what we've achieved" (an explanation of progress to date) and "what next" (an explanation of future action planned or required).
- 4.3 Each SCS Theme has a theme summary, which shows a red or green progress rating for each of the LAA indicators in that theme, together with a summary of progress and key issues to be addressed for the theme as a whole.
- 4.4 Finally, there is an overall summary of progress against the LAA, highlighting both significant progress and areas requiring action by lead organisations and partners.
- 4.5 The Council is developing a data management system in conjunction with the Coventry Partnership to improve the quality, timeliness and accessibility of information to support decision-making and performance management. The new performance management software has been piloted for the first time to support production of the end of year report. This has involved lead officers and data collectors updating information and performance commentaries direct to the system. This has also been used to generate the report cards. The pilot has been a learning exercise and some changes to format and presentation may be needed for the future.

5 Corporate Plan Progress

- 5.1 The City Council agreed its new Corporate Plan in September 2008, aligning its corporate objectives with the priorities in the SCS. As part of this process, the supporting performance indicators were significantly revised to include measures from the new national indicator set and a number of gaps were identified where other measures needed to be developed. Some smaller amendments were made to the management objectives and accompanying indicators to reflect performance priorities that have emerged during the last year.
- 5.2 The summary of progress for SCS themes based on the LAA indicators provides a partial overview of progress against the Council's corporate objectives and a full review will be carried out at the end of the first year of the plan in September. A full report on the Council's management objectives is attached at Appendix 2.

6. Progress on National Indicators

- 6.1 The preparation of the report has been challenging for a number of reasons, mainly to do with the introduction of the new National Indicator Set (NIS). These include:
- The requirement for new data collection methods and systems for some indicators;
 - Many of the indicator definitions being subject to challenge and change during the course of the year;
 - A wider range of partners now being involved in the provision of information;
 - The existing reporting processes for the former Best Value Performance Indicators have been dismantled and the new government department reporting and verification systems are still being bedded in which means that performance data will take longer to be finalised. Of the 187 indicators, only 21 will be verified nationally by the end of June (although we will be able to include our own locally estimated figures for many of the others). A total of approximately 120 are expected to be available nationally by the end of September which can be reflected in the Council's half year reporting. These should also be available for the Joint Inspectorates to publish as part of their Comprehensive Area Assessment reporting in November. A further 13 will be available by the end of December for inclusion in a 3rd quarter report with 9 being deferred a year and the remainder being available during 2010.
- 6.2 Information currently available on the national indicator set will be published on the Council's website and updated as appropriate.

7 Proposal and Other Option(s) to be Considered

- 7.1 This report reviews the progress being made in delivering the priorities set out in the Local Area Agreement and the management objectives of the Corporate Plan. This information will be used to identify further action that needs to be taken to improve performance and services to the people of Coventry and provide performance information to assist in the budget setting process. The full performance tables for the national indicator set will be made available on the Council's website.
- 7.2 The information included in this report and subsequent updates will be used to inform performance management of the objectives and priorities in the Local Area Agreement and Corporate Plan. Information from the performance report will be considered by Scrutiny to help shape its work programme for the year. The Local Public Service Board will use the performance report on the LAA to drive its performance management of the targets over the coming year.

8 Other specific implications

- 9 The issues identified in the performance report have potential implications for all of the Council's functions and activities. Any specific implications for services from this half-year progress report are detailed in the appendices.

	Implications (See below)	No Implications
Best Value		√
Children and Young People		√
Climate Change & Sustainable Development		√

	Implications (See below)	No Implications
Comparable Benchmark Data		√
Corporate Parenting		√
Coventry Community Plan		√
Crime and Disorder		√
Equal Opportunities		√
Finance		√
Health and Safety		√
Human Resources		√
Human Rights Act		√
Impact on Partner Organisations		√
Information and Communications Technology		√
Legal Implications		√
Neighbourhood Management		√
Property Implications		√
Race Equality Scheme		√
Risk Management		√
Trade Union Consultation		√
Voluntary Sector – The Coventry Compact		√

7. Monitoring

- 7 Progress on the Local Area Agreement was also reported to the Local Public Service Board on 17th June.

	Yes	No
Key Decision		√
Scrutiny Consideration (if yes, which Scrutiny meeting and date)		√
Council Consideration (if yes, date of Council meeting)	29 th June 2009	

List of background papers

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Papers open to Public Inspection

Description of paper

Sustainable Community Strategy

LAA Area Agreement

Corporate Plan 2008-11

Location

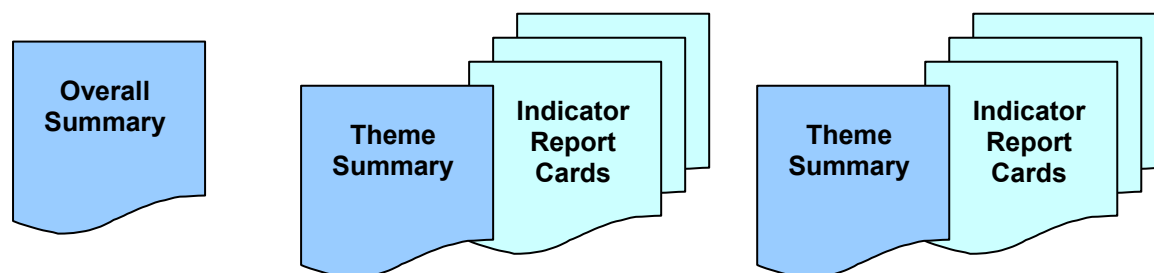
Council House Room 73

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Coventry Local Area Agreement Performance Report 2008/09

Structure of this report: This report has three levels. Each Local Area Agreement Indicator has a report card. These are grouped by Sustainable Community Strategy Theme and prefaced by a theme summary. The report is headed by an overall summary.



Overall Summary

Sustainable Community Strategy Theme	
A prosperous Coventry with a good choice of jobs and business opportunities for all the city's residents	Page 5
The impact of current recession is making it difficult to achieve the rate of progress expected in the Economy, Learning and Skills theme despite the range of activities and interventions that are in place to achieve improvement. Furthermore, there are substantial time delays for the skills and employment indicators, and more reliable and local data sources need to be developed to help provide more up to date information.	
People of Coventry living longer, healthier, independent lives	Page 17
The main areas of concern where targets are not being achieved are teenage conception rates, Chlamydia screenings of 16 – 24 year olds and the number of people stopping smoking. Targeted interventions are in place to improve performance in these areas although they remain challenging. Some of the time delays associated with the release of data mean that it is more difficult to track the impact of current initiatives. The take up of direct payments has continued to increase, although the introduction of much tighter definitions for the indicator has meant that we have fallen short of the revised targets for people supported to live independently. There has been steady progress in the number of problem drug users into treatment although there are still approximately 40% of problem drug users who have not been in treatment over recent years.	
A safer more confident Coventry	Page 31
The changes to the way that crime is recorded for the national indicators in the LAA has made it difficult to truly understand actual performance in this area during 2008/09. However, the Partnership has implemented a range of multi-agency interventions, particularly related to Domestic Violence, Abuse and alcohol related violence. There has been a slight increase in serious acquisitive crime and this will be a focus for targeted action including communication campaigns, offender management and enforcement operations. Over the last 12 months, there have been	

<p>moderate increases in the three areas that make up serious acquisitive crime. There has been good progress on work with young offenders in the city.</p>	
<p>Making Coventry's streets, neighbourhoods, parks and open spaces attractive and enjoyable places to be</p>	<p>Page 43</p>
<p>Street cleanliness continues to show a steady improvement and levels of litter have reduced. The rate of improvement year on year is slowing, as expected improvements become more difficult to achieve at the top end of the performance scale. Good progress on fly tipping is also being made and we have been successful in deterring large-scale commercial fly tips. The vast majority of Coventry's fly tipping problem now consists of small domestic fly tips resulting from local people fly tipping in their immediate neighbourhood and this remains a priority for next year.</p>	
<p>Ensuring that children and young people are safe and enjoy, achieve and make a positive contribution in Coventry</p>	<p>Page 47</p>
<p>There have been notable improvements in the safeguarding of children with improved performance on initial assessments for children's social care and improved stability of placements. Attainment in 2008 showed significant improvements at all stages: At the Early Years Foundation Stage, performance was above national average on the achievement target and there was good improvement in the performance of the lowest achieving 20% of pupils. At Key Stage 2, attainment improved in mathematics, science, and reading, but not writing at Level 4 and above and Level 5 and above. At key stage 4 the proportion of pupils gaining 5 A*-C grades including English and mathematics also rose by 2.9%. This was a faster rate of increase than the national trend of 1.9%. Attainment for looked after children has also improved as a result of a highly focused intervention programme. Persistent absence rates have improved in all phases of education.</p>	
<p>A good choice of housing to meet the needs and aspirations of the people of Coventry</p>	<p>Page 63</p>
<p>There has been a significant reduction in the number of additional dwellings as compared to previous years, due to the impact of the current economic climate. The number of affordable homes has been achieved and plans are already in place to achieve targets for next year. Performance beyond this will also be dependent upon an upturn in the economic climate.</p>	
<p>Making places and services easily accessible for Coventry people</p>	<p>Page 67</p>
<p>Good progress is being made in reducing the number of children who travel to school by car. We are not yet able to report whether there have been reductions in congestion as data is not yet available. The current economic climate should have a positive impact on the number of vehicles on the road.</p>	
<p>A creative active and vibrant Coventry</p>	<p>Page 73</p>
<p>Coventry's physical activity strategy was launched in 2008. Currently we are achieving 23.3% for levels of adult participation in sports and active recreation. This is described within the indicator definition as "Good Performance" and will need to be maintained to achieve the LAA target.</p>	
<p>A more equal Coventry with cohesive communities and neighbourhoods</p>	<p>Page 77</p>
<p>An action plan is being developed that will enable partners to work together better to engage local people in involvement activities. There has been some good progress in embedding equalities and community cohesion across the whole of the LAA. The number of 16 – 18 year olds who are not in education, employment or training (NEET) has been achieved in 2008/09. In addition, the numbers of care leavers and teen parents who are NEET have reduced significantly and the gap has narrowed between the number of boys and girls who are NEET. The gap between people on out of work benefits living in the most deprived areas and the rest of the city had continued to narrow. However the last available data is August 2008 data and by the end of March 2009 this is likely to have deteriorated sharply as the recession has deepened. For educational attainment there has been a narrowing of the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the targets for Key Stage 2 and Key Stage 4 attainment for BME groups were all met in</p>	

the academic year 2007/08 (July 2008). The targets for the number of affordable homes delivered and the number of units of 'special needs' housing were exceeded in 2008/09, with 268 affordable housing units being completed, including 59 units for special needs. Participation of women in sport and active recreation has also increased.

Improving Coventry's environment and tackling climate change

Page 81

The publication of data that measures carbon emissions in the city is subject to considerable time delay and it will be sometime until we are able to report progress on the LAA targets. Based on data available for 2005 and 2006, this is showing a reduction of 1.5%, which suggests a positive direction of travel. A Climate Change Strategy was launched in March 2008 and during this past year we have implemented the short-term actions. Reducing the levels of household waste collected was better than target. This may in part be due to the impact of the economic climate where there is likely to be a reduction in household waste arising in the city.

Note: In the theme summary reports, a colour rating is shown for each indicator –
Rate of progress compared to previous performance – green where good progress is being made, red where it is not.
Local Area Agreement target - green where it is expected to be met, red where it is not.

Theme Summary

Sustainable Community Strategy Theme

1. A prosperous Coventry with a good choice of jobs and business opportunities for all the city's residents

NI No.	LAA Indicator	Rating	
NI 79	Achievement of a Level 2 qualification by age 19	Rate of progress	Available Mar 2010
NI 164	Proportion of population aged 19 – 64 for males and 19 – 59 for females qualified to at least Level 3 or higher	Rate of progress	Available July 2009
NI 117	16 – 18 year olds who are not in education training or employment (NEET)	Rate of progress	LAA Target
NI 152	Working age people on out of work benefits *	Rate of progress	LAA Target
NI 165	Proportion of population aged 19 – 64 for males and 19 – 59 for females qualified to at least Level 4 or higher.	Rate of progress	Available July 2009
NI 171	New Business Registration Rate *	To be introduced 2009/10	

Overall Progress

We are currently experiencing a severe recession and these targets were set in a very different economic climate. The impact of current recession is making it difficult to achieve the rate of progress expected in the Economy, Learning and Skills theme despite the range of activities and interventions that are in place to achieve improvement. Furthermore, there is a time delay in the national data used to report progress against the skills and employment indicators NI 152, 164, and 165. More reliable and local data sources for Level 3 and Level 4 need to be explored as the current data source is not as comprehensive or detailed as would be required for these indicators.

An increase in level 2 skills provision in colleges and other providers and the creation of more apprenticeships has helped to improve performance in relation to the achievement of level 2 skills by the age of 19. The improvement by 1.2 percentage points is close to the national rate increase of 1.7 percentage points. On the other hand the proportion of the working population with level 3 skills has seen a decrease of 0.9% from last year, which makes the target of 57.5% by 2011 even more challenging. Partners are working hard

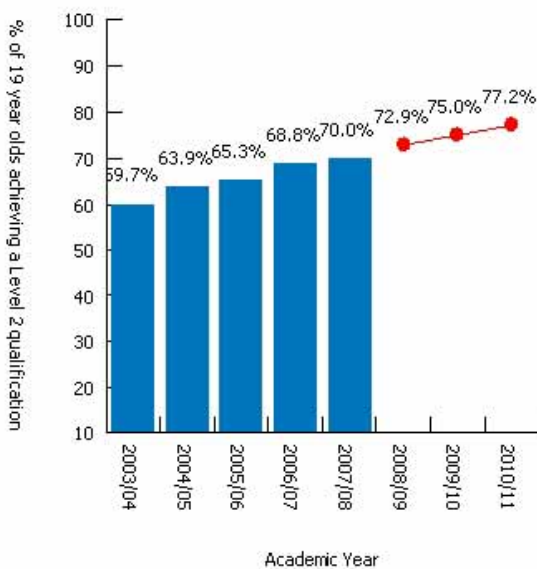
	<p>together to address this through various initiatives to help to reverse the decrease.</p> <p>The Employment and Skills Board has been set up in October. Employers on the board are acting as champions of learning by taking part in initiatives such as apprenticeships, Train to Gain, and Local Employment Partnerships and they are also promoting these initiatives within other employer groups.</p> <p>The NEET target has been achieved for the current year and there has been reduction in the proportion of males in NEET group, teenage parent rate and the care leaver rate. At present it looks unlikely that the 2009/10 target will be achieved and we may not retain NEET levels achieved over the last 2 years. There has been a 9.1% reduction in Connexions Budgets and whilst universal and statutory services will be maintained, this will adversely affect services to NEET and potential NEET groups.</p> <p>In terms of the number of people on working age benefits there has been considerable progress towards final LAA target, with target for 2008/9 on track at the point of the latest data release in August 2008. This precedes the impact of recession and a subsequent increase in Working Age Benefit volumes is anticipated when data for November 2008, which is currently delayed, is released. The rate of unemployment will increase over the next period and partners are working together to stem the number of new claimants where possible. A work placement scheme is being developed by partners to ensure that opportunities will be made to ensure people with existing skills and out of work will be kept job ready.</p> <p>The figure for 2007/08 is showing a reduction in the level of people in the city with a level 4 qualification although there are concerns with the data source and sampling variation. Coventry City Council's Regeneration Services has proactively worked with QCA and OFQUAL in relocating to Coventry City. A key factor in their relocation choice was the availability and quality of graduates from the two universities. Ongoing targeted work is focused on key sectors such as public sector, automotive and aerospace, IT and technologies and Head Quarter functions, all of which are providers of high quality jobs which will create demand for skilled workers.</p>
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** When LAAs were refreshed in early 2009, the government recognised that these indicators would be particularly affected by the current economic climate and as predicting future trends would be difficult targets were not reviewed this year.*

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 1 - A prosperous Coventry with a good choice of jobs and business opportunities for all the city's residents	
NIS Performance Indicator:	79	Achievement of a Level 2 qualification by the age of 19



Data for academic year 2008/09 not expected until February - March 2010.

High is good LAA Targets

Baseline: 65.3% / Academic Year 2005/06

What we've achieved

Improvement in performance of 1.2 percentage points. This is very close to the national rate of increase of 1.7 percentage points.

We have increased Level 2 Provision with City College, Henley College and Hereward College - no performance issues to date. Contracts are in place with Coventry City Council for delivery of pre-NEET intervention activity - no performance issues to date. Contracts are in place with providers for delivery of NEET Provision - no performance issues to date.

We have increased the number of apprenticeship places with training providers and partners continue to work with the local employers across the city, promoting apprenticeships and other skills development opportunities.

3,890 16-18 year olds have received Financial support via Educational Maintenance Allowances (EMA) to date

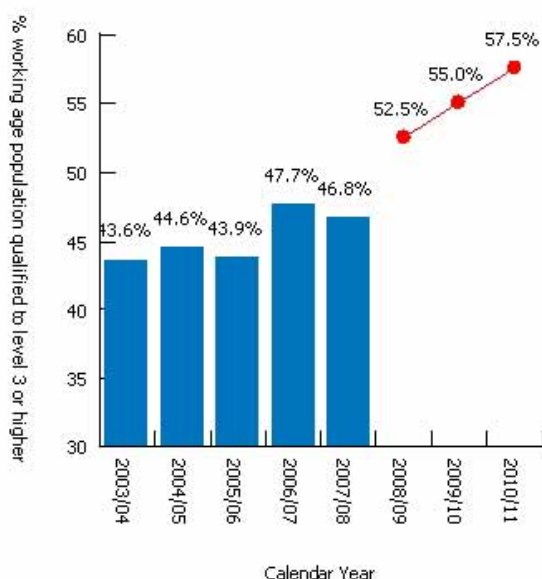
What next

The following activities will contribute towards achieving our target: setting minimum thresholds for Level 2 delivery for 16-19 at individual college levels, targeting funding at Level 2 priorities in preference to non accredited qualifications, increasing Apprenticeship Framework completion rates for 16-18 year olds, increasing the achievement of 5 A*-C GCSE at 15/16, increasing the number of pre-entry programmes and the progression from these programmes to Level 2 achievements and further work to raise the success rates of males and any other underperforming groups.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 1 - A prosperous Coventry with a good choice of jobs and business opportunities for all the city's residents	
NIS Performance Indicator:	164	Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 3 or higher



Data for 2008 expected late July 2009

High is good LAA Targets

Baseline: 48.0% / Calendar Year 2006

What we've achieved

We have seen a decrease of 0.9% from last year which makes the target of 57.5% by 2011 even more challenging, however partners are working hard together to address this through various initiatives which should reverse the decrease.

The Employment and Skills Board has been set up and in October 2008 Daniel Gidney, CEO of Ricoh Arena, took over as chair of the board. The employers on the board are acting as champions of learning by taking part in initiatives such as apprenticeships, Train to Gain, and Local Employment Partnerships and they are also promoting these initiatives within other employer groups.

We have increased Level 3 provision with Colleges, Advanced Apprenticeship provision with training providers and Level 3 provision through Train to Gain.

What we've achieved (cont)

7 out of the 9 public sector bodies have responded to the public skills challenge to increase the number of people under 25 employed in public service by signing up to the Government's Skills and Jobs Pledge

106 Companies to date have signed the Skills Pledge, an increase of 71 companies from last year.

The Single Employer Offer was launched in October 2008 and is being implemented by Recruitment Network partners across the city. The offer ensures co-ordinated approach to employer engagement to offer a seamless service that will support employers' recruitment and skills needs

Initial discussions have taken place including Coventry City Council, Job Centre Plus and the Learning and Skills Council to implement an inward investment protocol.

Partners continue to work with the local employers across the city promoting apprenticeships.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 1 - A prosperous Coventry with a good choice of jobs and business opportunities for all the city's residents	
NIS Performance Indicator:	164	Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 3 or higher

What next

Further work will be undertaken during 2009/10 to promote the Skills Pledge to local employers and increase take up.

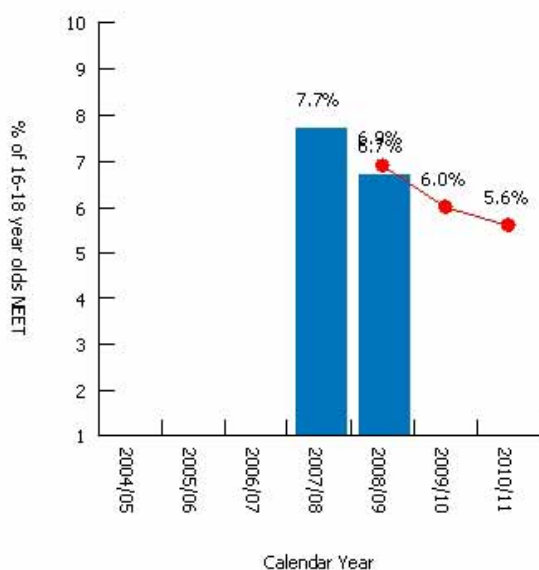
Further work will be undertaken during 2009/10 to take work forward and develop the inward investment protocol further to ensure early identification of employment opportunities and skill requirements of new developments/investments.

Implement and co-ordinate the Six Month Training offer with colleges: the provision under this offer will be targeted at labour market opportunities and will offer intensive skills support for those facing significant skills barriers that prevent them from entering employment. The focus will be on providing accredited and approved training at Level 2 and Level 3

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 1 - A prosperous Coventry with a good choice of jobs and business opportunities for all the city's residents	
NIS Performance Indicator:	117	16 to 18 year olds who are not in education, employment or training (NEET)



Low is good



LAA Targets

Baseline: 7.7% / 2007/08

What we've achieved

NI 117 is measured at November/December/January each year. The target has been achieved for the current year. There have also been reductions in the proportion of males in NEET group from 57% to 52%. Teenage parent NEET rate has fallen from 69.6% to 42% and Care Leaver NEET rate has fallen from 33.7% to 29%.

LSC funded training in construction (Whitefriars) has assisted in reducing male NEET levels.

LSC funded homestudy for Teen Parents (busymummy) and Childrens funded Arts for Learning programme have assisted in reducing Teen parent NEET levels.

Childrens funded Chill Out Plus programme has helped reduce drop out from education.

Childrens funded Into EET has also helped in reaching out to NEETs in priority areas of the City.

What next

The current recession is making further progress difficult. A 9.1% reduction in Connexions Budget, whilst universal and statutory services will be maintained, this will adversely affect services to NEET and potential NEET groups.

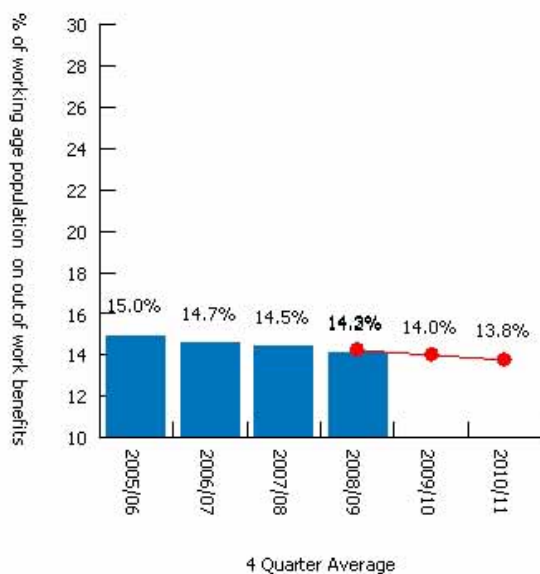
At present it looks unlikely that the 2009/10 target will be achieved and we may not retain NEET levels achieved over the last 2 years.

Preventing Drop out from education/training/employment and providing flexible, practical vocational training for young people with low levels of qualification as well as other social/behavioural issues will be the key factors in whether we can maintain positive progress in the year ahead.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 1 - A prosperous Coventry with a good choice of jobs and business opportunities for all the city's residents	
NIS Performance Indicator:	152	Working age people on out of work benefits



Low is good



LAA Targets

Baseline: 14.8% / May 2007

What we've achieved

Considerable progress has been made towards the final LAA target, with the target for 2008/9 achieved at the point of latest data release. The data used relates to the August 2008. This precedes the impact of the recession and a subsequent increase in Working Age Benefit volumes is anticipated when data for November 2008 is released.

The merged Jobs Strategy and Learning and Training theme Groups helped support delivery of Integrated Employment & Skills and specifically;

- Maintained 'Local Jobs', with on-going focus on the most disadvantaged and new flexibility to respond to redundancies,
- Introduced Coventry and Warwickshire Economic Recovery Package (CWERP), providing collective support for businesses and individuals facing redundancy,
- Developed additional Neighbourhood Employment & Skills Plans, providing shared intelligence beyond City Strategy Wards,

What we've achieved (cont)

- Introduced new national programmes for workless people including Pathways to Work,
- Completed and evaluated Local Enterprise Growth Initiative (LEGI), with all targets achieved,
- Launched successor to LEGI 'Enterprising Coventry',
- Introduced with Whitefriars' Housing an innovative pilot testing the potential for engagement with the hardest to reach through Residential Social Landlords.
- Developed new partnerships to improve employment prospects of disadvantaged communities: drug and alcohol dependency, and offenders.
- Introduced Local Employment Partnerships providing employment opportunities for people disadvantaged in the labour market, with extended and supported access through JCP, Local Jobs and The Recruitment Network
- City Council exemplar in its support of LEP, significantly exceeding targets leading to employment of 350 long term unemployed local people .

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 1 - A prosperous Coventry with a good choice of jobs and business opportunities for all the city's residents	
NIS Performance Indicator:	152	Working age people on out of work benefits

What next

Provide work-focussed volunteering options to maintain and develop skills and work experience, through Job CentrePlus and Connections to Opportunities.

Better understand and take steps to address the barriers to learning and employment experienced by other Communities of Interest.

Develop work experience opportunities, focussing on young people not in employment, education or training, graduates, and workless professionals and executives.

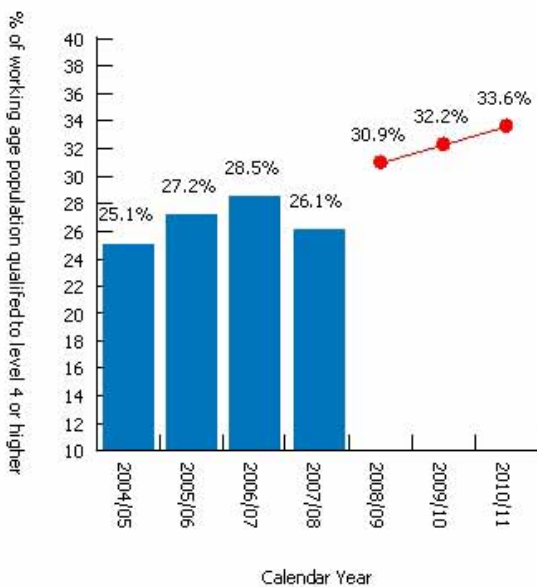
Spread best practice developed through the City Council for recruitment of disadvantaged jobseekers with other employers, offering mentoring and networking opportunities.

Introduce and support the delivery of new national employment programmes including Flexible New Deal.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 1 - A prosperous Coventry with a good choice of jobs and business opportunities for all the city's residents	
NIS Performance Indicator:	165	Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 4 or higher



What we've achieved

The figure for 2007/08 is showing a reduction in the level of people in the city with a level 4 qualification. There are issues with the data source and concerns over the sampling variation and its impact on confidence intervals in the data collection / modelling process.

This year has seen the development of a delivery plan that includes objectives aimed at increasing the number of local people training to achieve a Level 4 qualification. This includes an action to specifically target employers and individuals in deprived areas. The plan also aligns with an action in the West Midlands Skills Plan to target those areas within the City Strategy, in Coventry these being the six priority wards.

2008 data expected late July 2009

High is good LAA Targets

Baseline: 28.5% / Calendar Year 2006

What we've achieved (cont)

Coventry City Council's Regeneration Services has proactively worked with QCA and OFQUAL in relocating to Coventry City. A key factor in their relocation choice was the availability and quality of graduates from the two universities. Ongoing targeted work is focused on key sectors such as public sector, automotive and aerospace, IT and technologies and HQ functions, all of which are providers of high quality jobs which will create demand for skilled workers.

The expansion of the two universities and the science park has made a positive contribution. A small team based at Coventry University is part of the national Aim Higher initiative which aims to widen participation in higher education by raising the aspirations and developing the abilities of young people from under-represented groups. It is funded by the Higher Education Funding Council for England and the Department for Innovation, Universities and Skills. Graduate Advantage, a regional initiative, offers paid full and part time work placements, summer internships, graduate placements and free employability training.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 1 - A prosperous Coventry with a good choice of jobs and business opportunities for all the city's residents	
NIS Performance Indicator:	165	Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 4 or higher

What next

The delivery plan, which will roll out next year has four key recommendations for action. These are as follows:

1. Strategic co-ordination of the delivery plan

- A steering group has been established to lead on the strategic co-ordination for the delivery of the action plan across partners. An operational group of officers to support this activity is meeting and is based within the local authority
- Coventry City Council will have a representative on the steering group of an ERDF P4 funded project (subject to final project approval) led by Coventry University looking at successful methods of graduate retention across Europe.

2. Increasing graduate retention (graduates who live and work in the city)

- Developing co-ordinated communication to convey the Coventry offer to local students at key points in their student journey such as attending spring/summer recruitment fairs and other milk round events.
- Ensure that appropriate career paths are communicated to Level 4 graduates.

3. Increasing the number of people who live locally to train to achieve Level 4 qualifications

- People already in employment who want to upskill
- Employers willing to undertake Continuing Professional Development activity with existing staff to achieve an in work level 4
- Local college students who have completed Level 3 qualifications and decide to go on to Level 4.

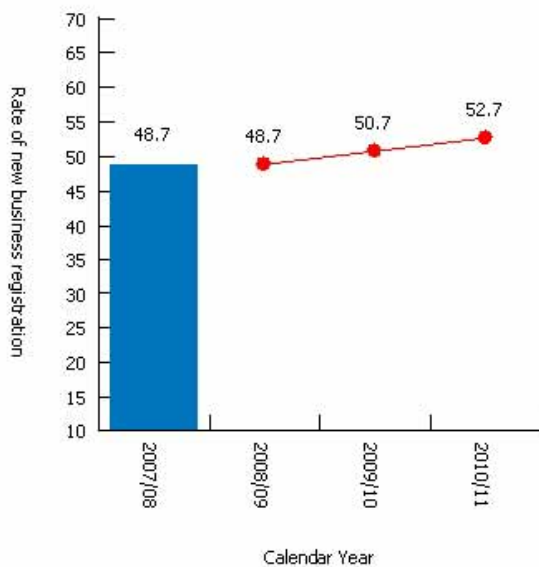
4. Increasing the number of Level 4 jobs within the city

- Attracting employment opportunities that require Level 4 skills
- Business creation via working with existing graduates looking to develop knowledge based businesses.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 1 - A prosperous Coventry with a good choice of jobs and business opportunities for all the city's residents	
NIS Performance Indicator:	171	New business registration rate



2008 data expected November - December 2009

High is good LAA Targets

Baseline: 45.8 / 2005/06/07 - 3 Year average

What we've achieved

Indicator to be introduced in 2009/10.

What next

To create 400 new businesses by 2011.

Theme Summary

Sustainable Community Strategy Theme

2. People of Coventry living longer, healthier, independent lives

NI No.	LAA Indicator	Rating	
NI 112	Under 18 conception rate	Rate of progress	Data available Feb 2010
NI 113	Prevalence of Chlamydia in under 25 year olds – screening	Rate of progress	LAA Target
NI 56	Obesity in primary school age children in year 6	Rate of progress	Data available Sept 2009
NI 120	All-age all cause mortality Males Females	Data available Summer 2009	
NI 123	Stopping Smoking	Rate of progress	LAA Target
NI 130	Social care clients receiving Self-Directed Support per 100,000 population	Rate of progress	LAA Target
NI 136	People supported to live independently through social services	Rate of progress	LAA Target
NI 40	Number of drug users recorded as being in effective treatment	Rate of progress	LAA Target

Overall Progress	<p>The teenage conception rate is not on track to achieve its reduction target. The West Midlands as a whole has shown the slowest decline of under 18 conception rates in the country. This is proving a complex issue to address and advice has been sought from the Teenage Pregnancy National Support Team and external consultants to look at how improvements can be achieved. We are also looking at ways to obtain more timely local data as the information currently obtained from the Office of National statistics has a 14 month time lag.</p> <p>The Chlamydia Screening programme has seen significant increases in PCT funding during 2008/09 and a range of initiatives completed to increase screening rates. This has resulted in an increase in the number of people receiving Chlamydia screening from 3.3% in 2007/08 to 11.2% for 2008/09. This still falls short of the 17% target.</p> <p>The number of people quitting smoking after 4 weeks is also a long way behind target with an estimated rate of 530 per 100,000 population as compared to a target of 1115. The NHS stop smoking service has increased its Nicotine Replacement therapy product choice</p>
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since the beginning of March 2009. There are also developments in the service and recruitments that will help to meet the 2009/10 targets.

In relation to obesity in primary school age children in year 6, the information collected for 2007/08 indicates that 18.8% of year 6 school children reported to be obese - 0.4% less than the 2008/09 target of 19.2%. Whilst this is ahead of target, the data has only been collected for two years and may not be wholly representative of the whole year 6 population.

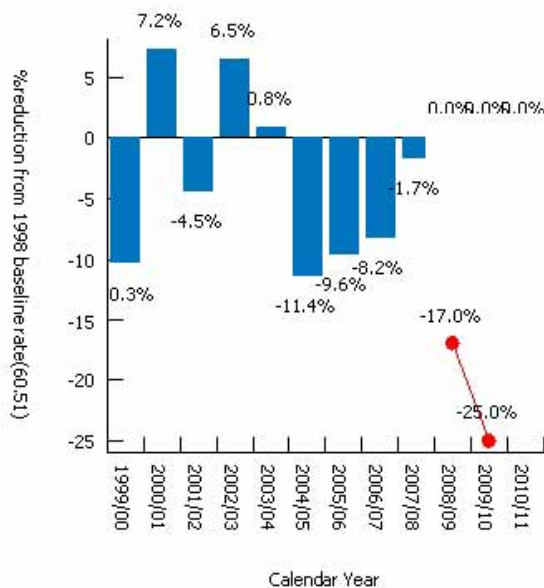
There have been changes to the indicator definitions for both social care clients receiving self directed support and for people supported to live independently and as a result targets revised. This now shows that we are meeting the target for social care clients receiving self-directed support. On the other hand, the definition change has had a detrimental effect on our performance against the target to support people to live independently. The indicator has a strict definition of what can and cannot be included, which we consider in Coventry is not representative of the overall support that is being provided to the community.

Based on current trends, it is estimated that around 1100 problem drug users will have been engaged in effective treatment by the end of 2008/09. Whilst there has been good progress with getting more drug users into treatment, it is recognised that approximately 40% of Problem Drug Users have not accessed treatment in recent years. The strategic priority for the coming year will focus on encouraging this 'hidden population' of drug users to access treatment services, as well as retaining clients within the treatment system and concentrating on positive client outcomes including exit from the treatment system.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 2 - People of Coventry living longer, healthier, independent lives	
NIS Performance Indicator:	112	Under 18 Conception Rate



Data for 2008 expected 1 February 2010



Low is good

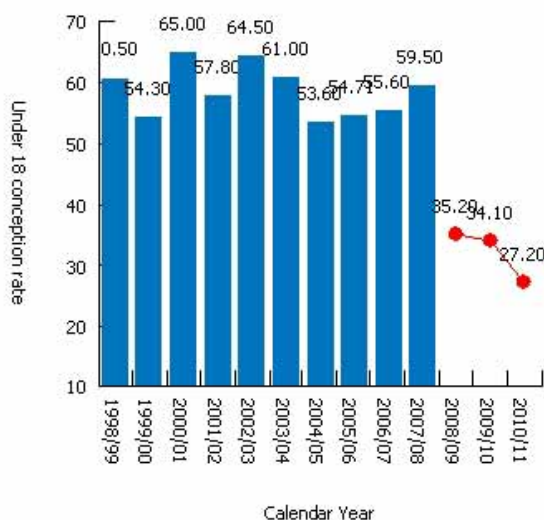


LAA Targets

Baseline: -8.7% / 2006/07

What we've achieved

The indicator is not on track to achieve the target. The conception rate has slightly decreased but as the termination rate is rising this suggests that most conceptions are unplanned indicating low take up of contraception. Many initiatives planned are in the early stages. We have had a visit from the Teenage Pregnancy National Support Team who have offered advice and support. We also benefited from the work of a consultant who looked at relationships and sex education to advise us of how we could improve in this area. The West Midlands has shown the slowest decline of under 18 conception rates in the country. This continues to be a challenging and complex issue to address.



Baseline: 60.51 / 1998

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 2 - People of Coventry living longer, healthier, independent lives	
NIS Performance Indicator:	112	Under 18 Conception Rate

What next

We currently use Office of National Statistics data which is 14 months out of date. Capacity has been identified within the local authority to look at data and they will be working with NHS Coventry colleagues to gather and interpret local timely information.

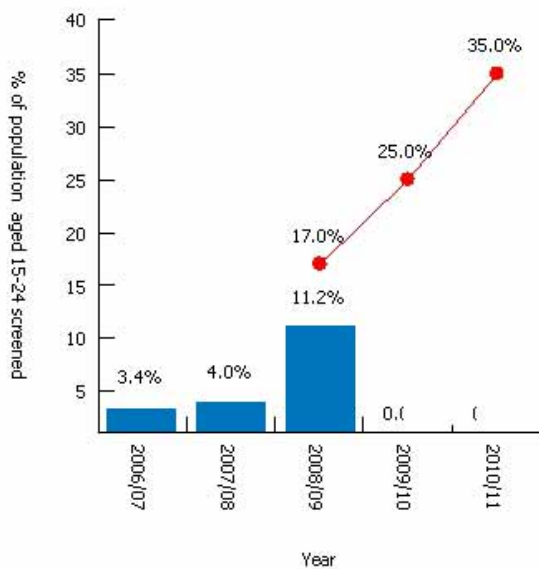
A minimum package of relationships and sex education has been developed and 4 schools will take part in a pilot.

A Condom Card Co-ordinator has been appointed. The scheme will offer an opt out for chlamydia screening which has been shown to have achieved a decrease in conception rates in 4 other authorities. A consultant has been appointed to produce a multi agency policy and workforce development framework on relationships and sex and sexual health. A young people's sexual health needs assessment has been completed to identify service development.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 2 - People of Coventry living longer, healthier, independent lives	
NIS Performance Indicator:	113	Prevalence of Chlamydia in under 25 year olds



Estimated data - actual expected early July 2009

High is good
 LAA Targets

Baseline: 4% / 2007

What we've achieved

2008/09 performance is estimated to be 10.4% projecting from the Q3 position. However local data for Q4 indicates further increases in screening rates during Q4 which would result in an end of year performance of approximately 11.2%, almost 3 times the screening rate in the previous year.

The chlamydia screening programme has seen significant increases in PCT funding during 2008/09 and a range of initiatives were carried out during 2008/09 to increase screening rates and establish the GOT IT? brand. These included:

- Ensuring chlamydia screening part of people's core services such as Contraceptive and Sexual Health Services (CASH), Clinic In a Box (CiB), Community Midwives, termination of pregnancy-BPAS and condom distribution training for the Youth Service.
- Increased performance monitoring of services including BPAS, CASH nurses.

What we have achieved (cont)

- Postal screening kits- allowing young people to take the kits home to complete, which then can be posted directly back to the laboratory.
- Development and launch of the GOT IT? website (with option for postal screening kits.)
- Several media campaigns, including: bus campaign, launch of website (Feb 2009), 'Wee for a Wii', pubs and club events via the GOT IT? support team
- Screening of freshers during registration week and screening events at Godiva festival, schools, further education colleges.

During Q4 preparations have been made for a phased mail out to all Coventry 16-24 year olds. This is due to start in May 2009. An annual report has been completed and will be reported to PCT Performance and Finance Committee in June. This gives further detail on the progress made in 2008/09.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 2 - People of Coventry living longer, healthier, independent lives	
NIS Performance Indicator:	113	Prevalence of Chlamydia in under 25 year olds

What next

An action plan is already in place to increase performance in 2009/10 to achieve the 25% target. It is essential that chlamydia screening becomes systematic in the delivery of all sexual health services and opportunistic in other services such as BPAS, GP, pharmacy, youth services etc.

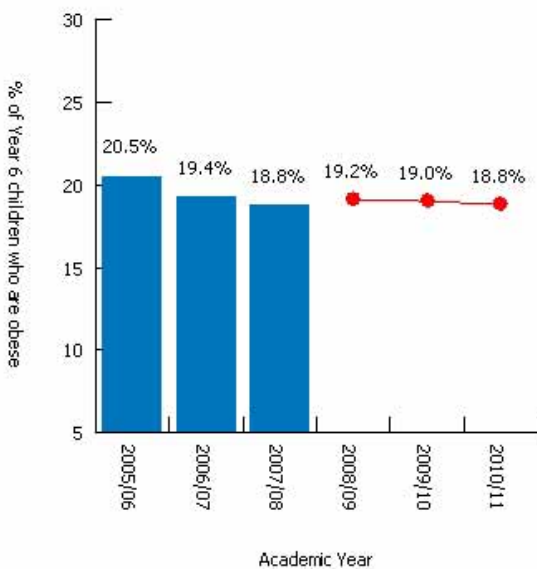
The main initiatives to achieve the 25% target in 2009/10 are:

- Develop systematic data sets to improve performance data and monitoring of providers' screening performance.
- Increase screening through Universities/ Student Union . Analysis of the 15-24 year old population indicates that 32.8% of this age group resident in Coventry attends either Coventry or Warwick University. Hence targeted work on the student population is a priority within 2009/10.
- Mail out to all 15-24years olds (4,000 invitations to screen per month).
- Increase screening through sports clubs.
- 'Know the Score' campaign to increase screening through Coventry Football Club.
- Development of the C-Card (Condom Card) - a registration scheme for young people under which they receive safeguarding information prior to distribution of condoms; chlamydia screening being an opt out during C-Card registration
- Revise Action Support on Pregnancy in Coventry(ASC) LES(Locally Enhanced Service agreement) to include chlamydia screening as an opt out.
- Recruit into band 3 WTE admin post
- Ensure chlamydia screening is in all sexual health contracts- CCHS, School nursing, UHCW (antenatal, CRM, Gynae), Terrence Higgins Trust, BPAS.
- Increase chlamydia screening via the youth service.
- Work place screening
- LBV TV- TV advert to increase awareness of the GOT It? programme
- Specialist screening and awareness raising events - Godiva Festival, Fresher's Week
- Bus campaign
- UHCW- Antenatal opt out for all under 25's
- Targeted approach to increase screening via GP LES (those GPs with over 1500 registered 15-24 year olds) and pharmacy LES (those with high levels of emergency contraception prescribed).

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 2 - People of Coventry living longer, healthier, independent lives	
NIS Performance Indicator:	56	Obesity in primary school age children in Year 6



Data for academic year 2008/09 expected 30 September 2009



Low is good



LAA Targets

Baseline: 19.4% / Academic Year 2006/07

What we've achieved

- 2007/08 data indicates we are on target with 18.8% of year 6 school children reported to be obese - 0.4% less than the 2008/09 target of 19.2%. However we can not be complacent as the data has only been collected for two years and may not be wholly representative of the whole year 6 population.
- A Healthy Weight Coordinator – obesity has been appointed 1st April 2009.
- We have exceeded the target for the number of schools involved in the National Child Measurement Programme (89% against a national target of 85%).
- Children's and Young People's Healthy Weight Care Pathway task group set up.
- 10 local primary schools have been involved in the 'Let's Get Cooking' national programme.
- Early monitoring data indicates Coventry has more than doubled the number of children completing a structured weight management programme in the last quarter: Q3 – 66 children Q4 162 – children.

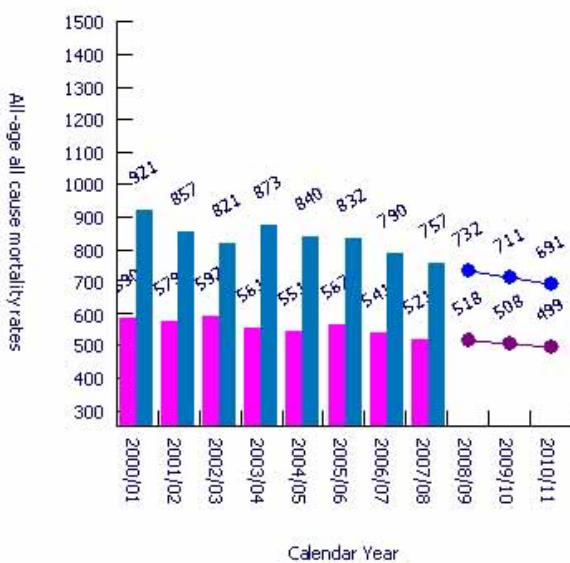
What next

- Work is underway to agree a obesity in pregnancy care pathway that will focus in part on the prevention of childhood obesity, as well as on reducing perinatal mortality.
- A draft Children and Young People's Healthy Weight Care pathway is due June 2009.
- A healthy weight management training programme has been developed, and will be rolled out to NHS staff from June 2009.
- All sector support of the national social marketing Change 4 Life campaign targeted at children and families.
- A collaborative programme is being set up to engage Coventry's hard to reach communities in helping towards reducing obesity at local level.
- A large scale Cook and Eat well programme is being set up. A strong emphasis will be on children and families.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 2 - People of Coventry living longer, healthier, independent lives	
NIS Performance Indicator:	120	All-age all cause mortality rate



Data for 2008 not yet available



Low is good



LAA Targets - blue males and purple females

Baseline: Males 790 Females 541 / 2006

What we've achieved

Redesign of the Stroke Care Pathway to facilitate prompt hospital access for treatment with thrombolytics (clot busters) is complete.

A strategy is in place to deliver the Smoking Cessation programme, as part of World Class Commissioning.

A strategy is in place to deliver a programme aimed at reducing the number of deaths due to infant mortality as part of World Class Commissioning.

A Primary Angioplasty Service is now in place.

The TIA (Transient Ischemic Attack) Service is being redesigned to improve access for all patients.

What next

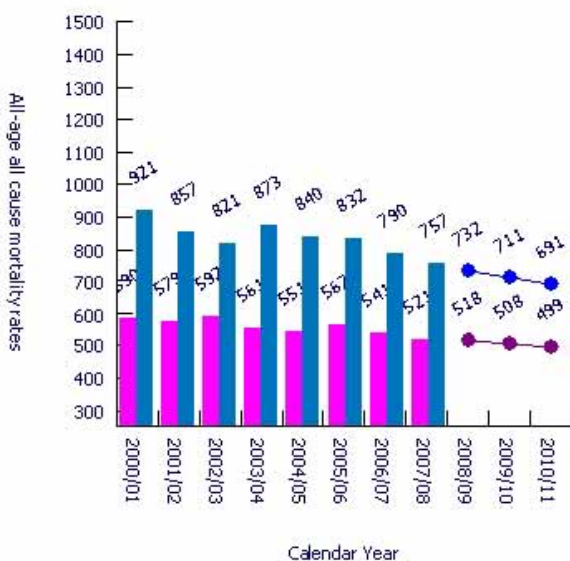
Ongoing management of the risk factors for cardio-vascular disease via the quality and outcomes framework - regular monitoring required.

Track progress against targets using defined and previously agreed KPIs.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 2 - People of Coventry living longer, healthier, independent lives	
NIS Performance Indicator:	120	All-age all cause mortality rate



Data for 2008 not yet available



Low is good



LAA Targets - blue males and purple females

Baseline: Males 790 Females 541 / 2006

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What next

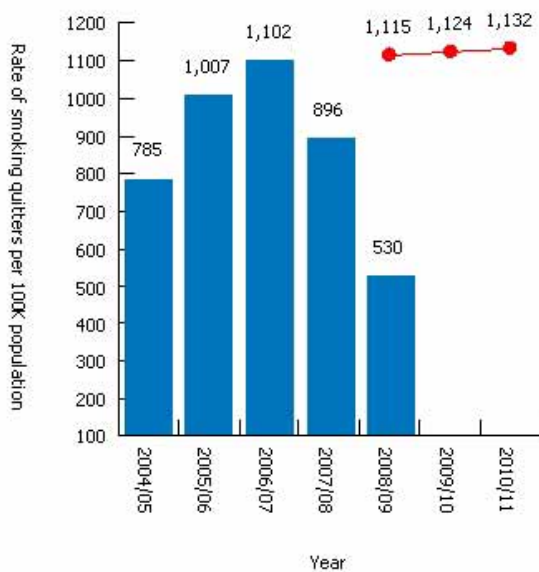
Ongoing management of the risk factors for cardio-vascular disease via the quality and outcomes framework - regular monitoring required.

Track progress against targets using defined and previously agreed KPIs.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 2 - People of Coventry living longer, healthier, independent lives	
NIS Performance Indicator:	123	Stopping smoking



Provisional data - actual expected late August 2009

High is good LAA Targets

Baseline: 1034 / 2004/05-2006/07 - 3 Year average

What we've achieved

Overall the target for 2008/09 for 4-week smoking quitters who attended NHS Stop Smoking Services was 2,650 equating to 1,115 smoking quitters per 100,000 population aged 16 and over in Coventry. The service will not achieve the target for 2008/09. To date the service has achieved 1323 quitters in 2008/09. The service has increased its Nicotine Replacement therapy product choice since the beginning of March 2009.

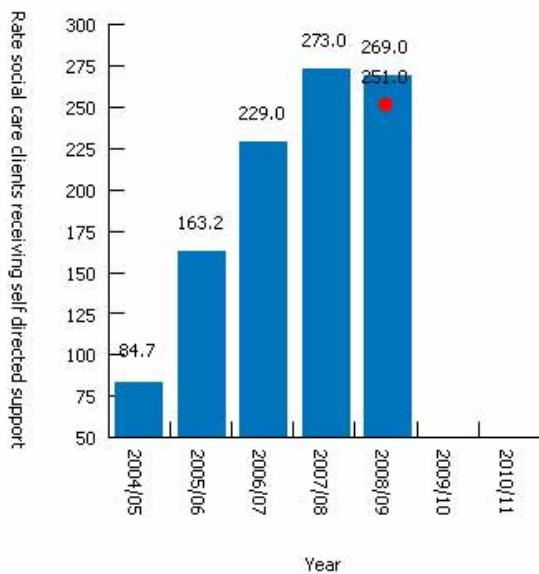
What next

Following the recruitment and continual development of the service we are planning on meeting 2009/10 target. We are planning on working with primary care to develop the referral pathway for prescription only medications and increase behavioural support via primary care. We are also targeting priority groups and increasing access of services at suitable times, e.g. evenings for routine and manual workers and offering different times and a range of services, e.g. one to one, group, drop-in. The aim is to make the service as accessible, attractive and appropriate to as many motivated smokers wanting to stop across Coventry.

REPORT CARD



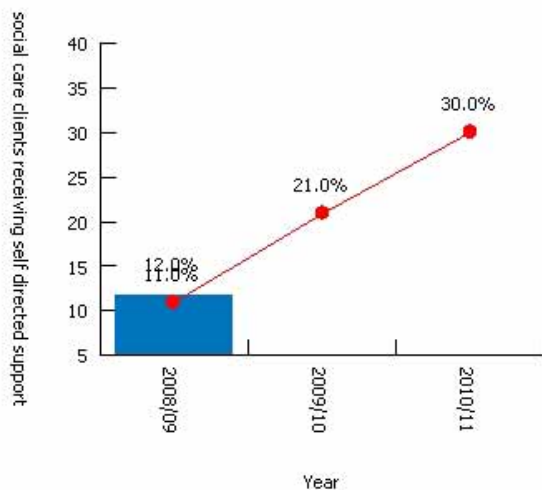
Sustainable Community Strategy Theme:	SCS Theme 2 - People of Coventry living longer, healthier, independent lives	
NIS Performance Indicator:	130	Social care clients receiving Self Directed Support



Provisional data - actual expected August 2009

High is good
 LAA Targets

Baseline: 229.0 / 2006/07



Baseline: 8.1% / 2006/07

What we've achieved

During 2008/09, the target for 2008/09 was reset to 11% based on the 2009/10 definition which counts all self directed support (direct payments and personal budgets) as a percentage of all people receiving community based services/carers services. Our performance of 12% has exceeded this target - see second graph.

Our performance in 2008/09 of 269 based on the existing definition has exceeded our original target of 251. This performance demonstrates that we are providing users and carers with choice and control of how their support is provided.

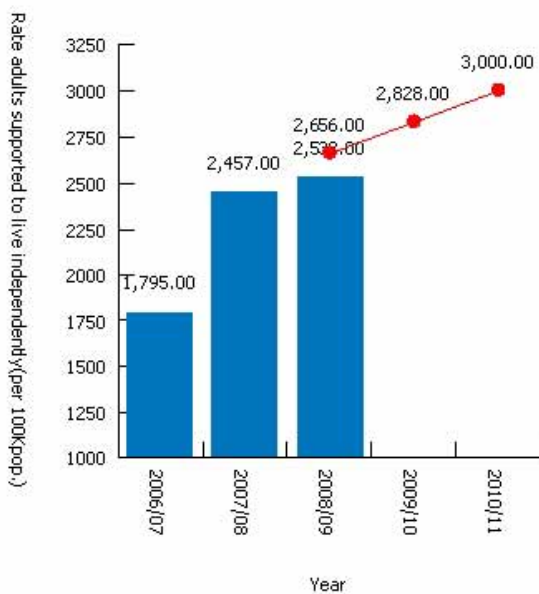
What next

From 2009/10 the definition of the indicator will change to the percentage of all people receiving community based services/carers services. During 2009/10, more users will benefit from having more self directed support options. This includes outcomes focused assessments and support planning, brokerage services and a personal budget which provides them with a clear up-front allocation of funding to enable them to have informed choices about how best to meet their needs. The users will be able to take all of their budget as a direct payment or they might opt to have a mixed package of a direct payment and local authority services which are personalised to them. A workforce development programme will be delivered which will underpin the whole transformation process.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 2 - People of Coventry living longer, healthier, independent lives	
NIS Performance Indicator:	136	People supported to live independently through social services (all adults) (Quarterly)



Provisional data - actual expected August 2009

High is good LAA Targets

Baseline: 1795 / 2006/07

What we've achieved

Our 2006/07 and 2007/08 performance data and subsequent targets were set on the original definition of the indicator. During 2008/09 the definition of the indicator has been revised which has had a detrimental impact on our performance against the target. Our performance using the old definition would have been 2724, which would have exceeded our target. The indicator has a strict definition of what can and cannot be included, which we consider in Coventry is not representative of the support we are providing to the community as an overall council and city. The denominator is based on the latest mid year estimate which should be available in August, so performance may vary slightly after this is applied.

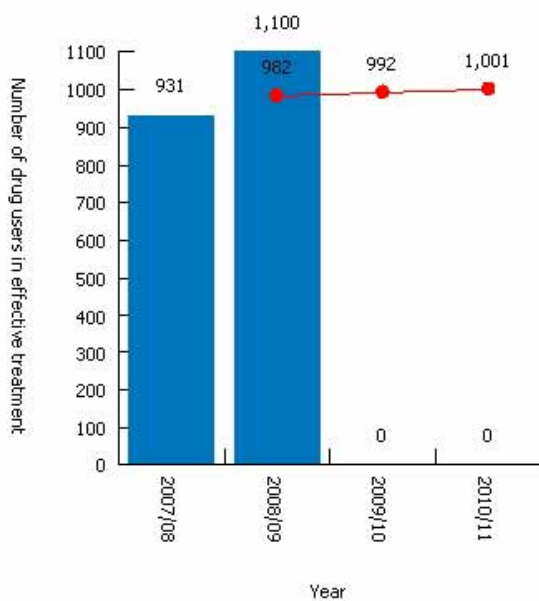
What next

We are anticipating performance to improve in 2009/10 following work with Operational Managers and Commissioners to ensure that all people being supported to live independently are either being included in this indicator or reported alongside the indicator to provide an overall summary of performance. We will also be working to ensure that all activity to support people funded by Social Care is appropriately captured within the performance management process.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 2 - People of Coventry living longer, healthier, independent lives	
NIS Performance Indicator:	40	Number of drug users recorded as being in effective treatment



What we've achieved

Local figures, provisional to the end of March 2009 show approximately 1100 Problem Drug Users (users of heroin and / or crack cocaine) in effective treatment.

Latest information from the National Drug Treatment Monitoring System (NDTMS) for the period January 2008 to December 2008 shows 998 in effective treatment, hence the target is being achieved at a 7% increase from the 2007/08 baseline of 931. Due to the method of calculation of clients in effective treatment, actual performance against this target for each quarter can only be calculated after a three-month delay.

Provisional data - actual expected August 2009

High is good
 LAA Targets

Baseline: 931 / 2007/08

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 2 - People of Coventry living longer, healthier, independent lives	
NIS Performance Indicator:	40	Number of drug users in effective treatment

What next

Based on current trends, it is estimated that around 1100 Problem Drug Users (PDUs) will have been engaged in effective treatment by the end of 2008/09. There has been good progress with getting more drug users into treatment but it is recognised that approximately 40% of Problem Drug Users have not accessed treatment in recent years. The strategic priority for the coming year will focus on encouraging this 'hidden population' of drug users to access treatment services, as well as retaining clients within the treatment system and concentrating on positive client outcomes including exit from the treatment system.

The results of the current Adult Drug Needs Assessment show that:

- 81% of drug users are unemployed
- 60% of the hidden drug using population may be involved with the criminal justice system
- some wards recording high levels of deprivation and crime do not seem to yield high levels of drug referrals

As a result of these findings the following pieces of work will take place over the next year to increase the number of drug users into treatment:

- research to understand the needs of the hidden drug using population and how services might access these individuals
- establishing an abstinence-based recovery service
- develop social inclusion and accommodation floating support services
- close work with employment services to identify and refer drug users into treatment
- expansion of the arrest referral service to engage with more drug users at the point of arrest
- establishing mechanisms to increase user/community involvement which will influence the future development of services
- increasing shared care and locality services to make treatment more accessible and holistic for clients with significant health problems
- establishing a parent / carer service

Theme Summary

Sustainable Community Strategy Theme

3. A safer more confident Coventry

NI No.	LAA Indicator	Rating	
NI 15	Serious violent crime	2008/09 set as new baseline	
NI 32	Repeat incidents of Domestic Violence	To be introduced in 2009/10	
NI 16	Serious Acquisitive Crime Recorded incidents per 1,000 population	Rate of progress	LAA Target
NI 20	Assault with injury crime Recorded incidents per 1,000 population	Rate of progress	LAA Target
NI 19	Rate of proven re-offending by young offenders	Rate of progress	LAA Target
NI 111	First time entrants to the Youth Justice system aged 10 – 17	Rate of progress	LAA Target

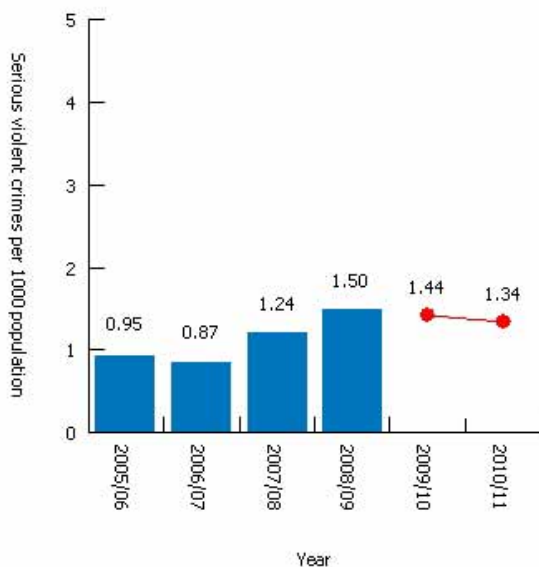
Overall Progress	<p>There have been significant changes in the way violent crime is recorded which came into effect in April 2008. The changes have meant that more crimes are being categorised as serious crime and as a result the number has increased. In light of these changes the baseline year for the LAA has been moved forward one year to 2008/09. However, the Partnership has implemented a range of multi-agency interventions, particularly related to Domestic Violence & Abuse and alcohol related violence. This work will continue throughout 2009/10.</p> <p>Assault With Injury has been affected more positively by the definition changes in that some crimes that would have been counted in this category are now recorded as most serious violence. This has contributed to significant reductions in this category of offending.</p> <p>Rate of serious acquisitive crime has risen by 0.77 since 2007/08 and this continues to be a focus for targeted action including communication campaigns, offender management and enforcement operations. However, it should be noted that 2007/08 represented the year where the component parts of Serious Acquisitive Crime (SAC) hit historic lows with dwelling burglaries and vehicle crime at their lowest since the late 1970s. Over the last 12 months there have been moderate increases recorded in the three areas that make up SAC include robbery + 54; burglary + 13; and vehicle crime +84). However, of the 372 Community Safety Partnerships across England and Wales, Coventry stands in a good position for the reduction of robberies (89th); theft from motor vehicles (44th); and theft of motor vehicles (20th) – 1st being the best performing partnership.</p> <p>The estimated 2008/09 re-offending rate of 0.90 offences per young offender brings us in well below our target of 1.14. The target was set as an 8% reduction on the 2005 baseline of 1.24. If we measure our performance against the original 2005 baseline we will actually have achieved a reduction of 27%, which brings us in 21% below our target.</p>
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	<p>In relation to first time entrants to the youth justice system, the 2008/09 end of year performance against target shows that we have significantly exceeded our 9% reduction target of 2,075 by 29%. If you calculate this reduction against our baseline of 2,280 we have achieved an overall reduction of 25%. The rate of 1,475 FTEs per 100,000 population equated to 454 individuals.</p>
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REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 3 - A safer and more confident Coventry	
NIS Performance Indicator:	15	Serious violent crime rate



Provisional data - actual expected mid July 2009

Low is good
 LAA Targets

Baseline: 1.50 / 2008/09

What we've achieved

There have been significant changes in the way violence is recorded which came into effect in April 2008 and as a result the baseline has been moved forward one year to 2008/09. These changes involve becoming more specific on the intent of an assailant; for instance prior to the changes where injury inflicted on another was consistent with an ABH, then it would be recorded as such. Post April 2008, however, if the intent of the assailant showed signs of being more violent (e.g a weapon was used) then despite the level of injury it would now be classed as a more serious offence.

In essence any comparisons with previous years between subsets of violent crime become distorted; what can be noted is that in 2008/09 contact violence fell by 8.5% when compared to the previous year(454 less offences).

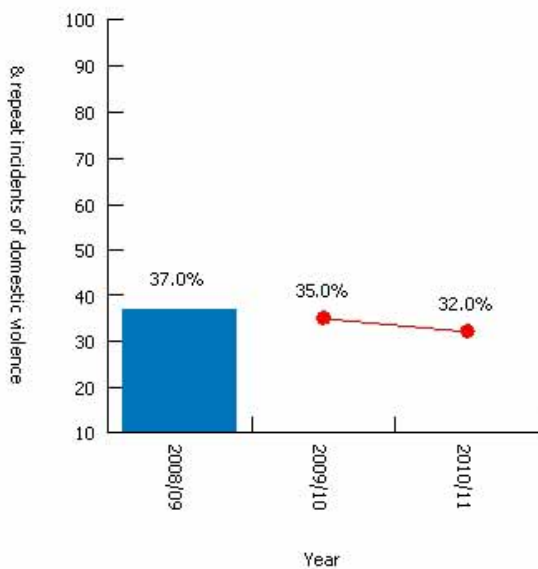
What next

Violent crime is one of the key priorities for the city. The topic is strongly represented in the Partnership Strategic Assessment with recognition that alcohol related crime, domestic abuse and hate crime are three of the priority areas for the city. Violence forms part of the summer seasonality campaign which is kept in check by the fortnightly AIMS process, with various initiatives currently being planned and supported through mainstream and additional working. A focus on offenders is maintained in the Priority Crime Group (PCG), whilst the newly arranged and citywide Public Protection Unit seek to minimise the risk around domestic abuse. Work is currently underway by the partnership licensing leads to deliver a more cohesive and responsive approach to licensing issues.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 3 - A safer and more confident Coventry	
NIS Performance Indicator:	32	Repeat instances of domestic violence



Low is good



LAA Targets

Baseline: 37% / 2008/09

What we've achieved

Indicator to be introduced in 2009/10.

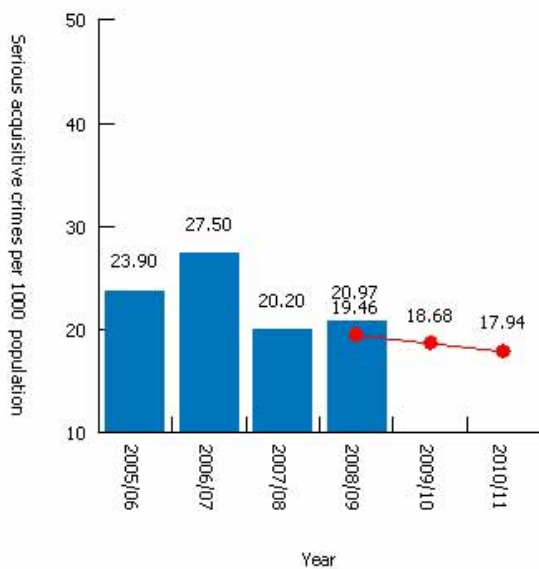
What next

The Domestic Violence and Abuse Action Plans contain a range of work that has been developed in order to reduce domestic violence and abuse (DVA). The key priorities for 2009-11 include improving communication and awareness raising; exploring the possibility of developing a clear single access point (helpline) in Coventry for support and referral into DVA services; sustaining and developing core services; increasing education and prevention work with children & young people; and managing offenders effectively to reduce repeat offending.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 3 - A safer and more confident Coventry	
NIS Performance Indicator:	16	Serious aquisitive crime rate



Provisional data - actual expected mid July 2009

Low is good
 LAA Targets

Baseline: 20.2 / 2007/08

What we've achieved

To set the latest year's performance in context, 2007/08 represented the year where the component parts of Serious Acquisitive Crime (SAC) hit historic lows with dwelling burglaries and vehicle crime at their lowest since the late 1970s. The moderate increases recorded in the three areas that make up SAC (robbery + 54, Burglary + 13 and vehicle crime +84) led to an overall increase of 3.8% year on year.

The longer term focus of the latest and previous Strategic Assessments on these areas supported by the tactical interventions developed through AIMS and police TCG's brings fast attention to emergent hotspots. Strong offender management, use of press campaigns to tackle significant pockets of offences (e.g sat nabbed, students staying safe, insecure burglaries, etc) along with increased visible patrols by partners including parking attendants, wardens and housing officers who are regularly briefed around emergent crime trends have all assisted in bringing levels down.

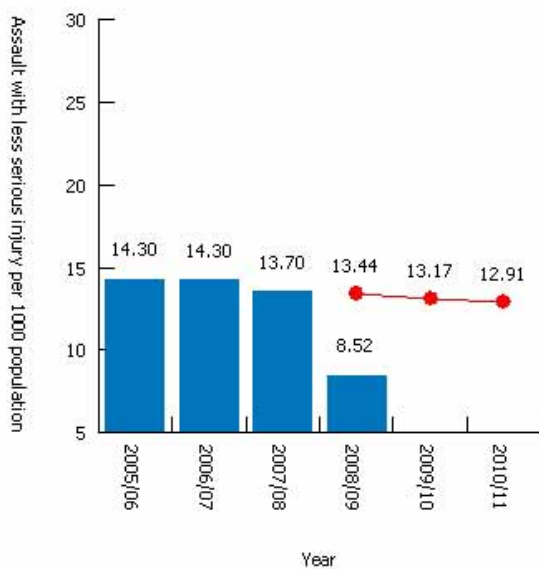
What next

Theme groups are being aligned around strategic priorities; to that effect it is anticipated that during the course of 2009/10 a theme group dealing with issues around burglary and vehicle crime in particular will be created. These two areas were also the focus of the newly implemented quarterly seasonal planning, which aims to give involved parties, particularly those who need to forward plan resources, a greater influence in these areas. Whilst the first seasonal plan was in operation (February - April 2009) vehicle crime fell by 3.1% year on year and burglary by 14.1% year on year.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 3 - A safer and more confident Coventry	
NIS Performance Indicator:	20	Assault with injury crime rate



Provisional data - actual expected mid July 2009

Low is good LAA Targets

Baseline: 13.7 / 2006/07

What we've achieved

It must be noted that whilst NI 15 (Most Serious Violence) has been adversely affected by the changes in Home Office counting rules which were brought into effect in April 2008, Assault With Injury has been affected positively in that figures have migrated downwards. The changes saw the introduction of malicious wounding, which sits between Most Serious Violence and Assault with Injury. This classification has moved a number of offences from NI 20 and is coupled with the migration of offences that would have previously been classed as Assault with Injury into Most Serious Violence. This is partially the cause of the rapid decline in offending.

Despite this, over the past two years, reductions in violent crime have been achieved. This follows a period of little change stretching back to 2000.

What we've achieved (cont)

The drivers behind this change have come from:

1. A renewed focus on violence through the Priority Crime Group (PCG)
2. The ability to devote more resources to violent crime has been positively affected by the significant reductions achieved in acquisitive crime (see NI 16) and in crime overall.
3. The introduction of the Partnership Strategic Assessment has directed activity as has the AIMS tactical process.
4. A series of violence profiles has addressed the different strands of violent crime and enabled the partnership to adjust its business accordingly, e.g a greater emphasis on joined up offender management for repeat violent crime offenders.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 3 - A safer and more confident Coventry	
NIS Performance Indicator:	20	Assault with injury crime rate

What next

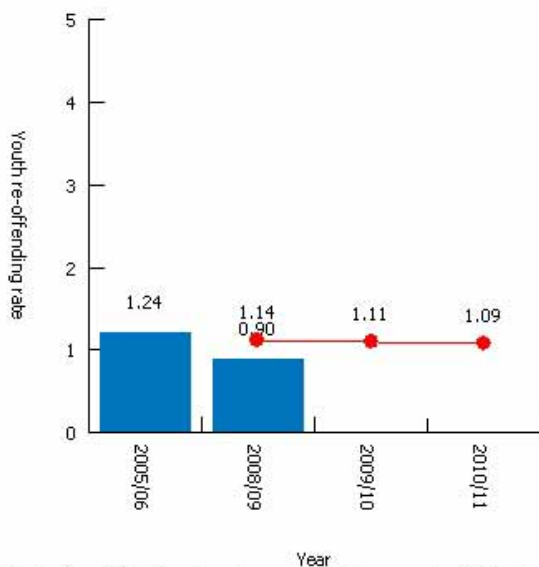
The Priority Crime Group will retain a focus on violent crime and continue to develop interventions based around victim, offender and locational issues. Further profiling will continue as will further work on the subsets of violent crime namely alcohol related and domestic abuse, without letting the partnerships grasp of gang related violence and knife and gun crime slip. Key interventions will include:

1. The citywide introduction of 'Operation Takis' a proven tactic involving early interventions in ASB hotspots to provide an early response to prevent anti-social behaviour from escalating into violence or criminal damage or other offending behaviour.
2. Offender management of repeated violent crime offenders directed through the Priority Crime Group.
3. After school patrols to offer reassurance to young people and deter offences such as violence.
4. Seasonal profiling of crime to allow a partnership focus on specific crime types over more prolonged periods (quarterly).

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 3 - A safer and more confident Coventry	
NIS Performance Indicator:	19	Rate of re-offending by young people



Data for 2008 cohort expected by end of September 2009

Low is good
 LAA Targets

Baseline: 1.24 / 2005

What we've achieved

The estimated 2008/09 re-offending rate of 0.90 offences per young offender brings us in well below our target of 1.14. The target was set as an 8% reduction on the 2005 baseline of 1.24. If we measure our performance against the original 2005 baseline we will actually have achieved a reduction of 27%, which brings us in 21% below our target. To put some context around these rates our 2005 baseline consisted of 331 re-offences committed by the cohort. Our target for 2008/09 meant we were looking for no more than 300 offences to be committed by the young people that made up our 2008 cohort. The estimate for 2008/09 is that only 238 offences will have been committed by the cohort, a reduction of 93 offences on the baseline and 62 offences less than what our target required.

What we've achieved (cont)

The Youth Justice Board delay the start of the count to allow for any time delay in data inputting to The Police National Computer hence the estimate.

It is pertinent to note that the National NI 19 target is 10% over the 3 year LAA period and our current performance for year one exceeds this. Locally we have agreed a 12.5% target over the lifetime of the current LAA.

The success reflects the partners' activity which is intelligence and assessment led, for example Positive Activities for Young People utilizing AIMS data to target resources, individually tailored intervention programmes delivered by YOS, community safety schemes (increased home security, leafleting campaigns) which result in target hardening and offender management activity. Alignment of Police APACS targets in particular SPI 11.2, which replicates directly NI 19, has been beneficial.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 3 - A safer and more confident Coventry	
NIS Performance Indicator:	19	Rate of proven re-offending by young offenders

What next

Targets and activity for this indicator were agreed in Q4 2008/09 and therefore a complete refresh of actions is not required. New activity for 09/10 includes the following.

The Youth Offending Service is currently preparing to implement substantial service delivery changes in line with The Criminal Justice and Immigration Act 2008 including The Youth Rehabilitation Order which will mean the level of intervention reflects level of risk and not the order the young person is subject to. It is anticipated that this should impact positively on re-offending rates.

Positive Activities for Young People is providing funding at two levels for young people at risk of reoffending and this will be accessed via offender management case meetings which will ensure timely and appropriate access to community leisure provision.

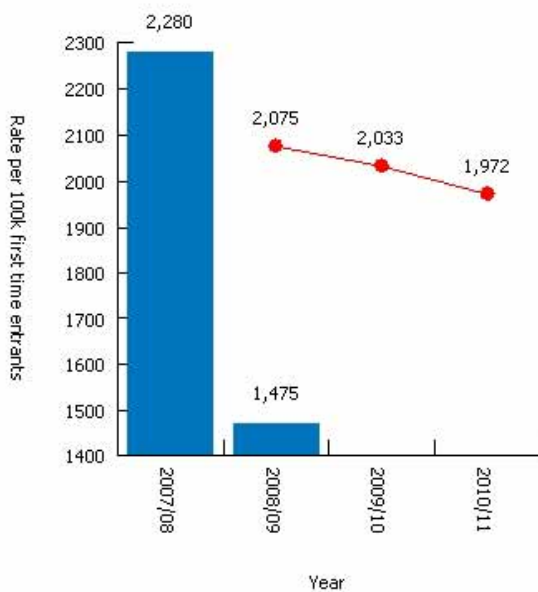
AIMS are developing a predictive planning approach and are currently assessing the impact of this but it is envisaged that switching from a reactive to proactive planning system will impact positively on offending levels.

Partners with other high connectivity indicators are working more closely, for example the Youth Offending Service is part of the NEET NI tracking group, there is a correlation with being not in employment, training or education and increased criminal activity so work against both indicators contributes to each target.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 3 - A safer and more confident Coventry	
NIS Performance Indicator:	111	First time entrants to the Youth Justice System aged 10-17



Provisional data - actual expected November 2009

Low is good
 LAA Targets

Baseline: 2280 / 2007/08

What we've achieved

The 2008/09 end of year performance shows that we have significantly exceeded our 9% reduction target of 2,075 by 29%. Against our baseline of 2,280 we have achieved a reduction of 35%. The rate of 1,475 FTEs per 100,000 population equates to 454 individuals.

Clarification is awaited from the DCSF and the Audit Commission on whether they will be using Police National Computer (PNC) first time entrants (FTE) numbers. Historically it has been reported that Youth Offending Service data under-reports FTE numbers by approximately 10%, although there are now reports that PNC has double counted young people. Even assuming under reporting of 10% we would have achieved our target reduction of 9% for year 1. This reduction is partly a result of an overall reduction in youth crime rate in Coventry by 11% but also reflects the positive contribution that early intervention and prevention work can make in changing behaviours.

The Family Intervention Project has worked with over 60 families since it was set up in January 2007. In partnership, the Youth Offending Service, Community Safety, the police, housing, schools, social care and youth services have made referrals, shared information about families and attended case review meetings to support a coordinated delivery of services. This intensive multi-agency support coordinated by a single key worker has brought about significant changes for families with the most severe and complex needs.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 3 - A safer and more confident Coventry	
NIS Performance Indicator:	111	First time entrants to the Youth Justice System aged 10-17

What next

The Youth Offending Service will continue to work with partners to ensure that the prevention and family intervention work is targeted effectively. First time entrants (FTE) rates and patterns will be used to inform delivery. Team members will attend Safer Neighbourhood Groups and AIMs to inform practice and target work appropriately.

The development of the Integrated Youth Support Service will ensure that the needs of vulnerable young people are identified early and met by agencies working together effectively.

Coventry has received funding through the Youth Crime Action Plan and the seven strands of Operation Stay Safe, Street-based Teams, increased reparation activity, Youth Offending Service workers in custody suites (Triage model), After School Police Patrols and Supporting Young Victims are all designed to tackle youth crime and prevent offending.

The police have recently introduced the Proportionate Crime Recording and Investigation Process. This allows police officers on the street to use more reasonable ways of managing low level offending through local community resolution. This will reduce the number of young people charged and processed through the youth justice system.

All of these initiatives should support Coventry in continuing to reduce the number of young people becoming FTEs, improve their life chances, keep them safe and prevent them from becoming involved in crime.

Theme Summary

Sustainable Community Strategy Theme:

4. Making Coventry's streets, neighbourhoods, parks and open spaces attractive and enjoyable places to be

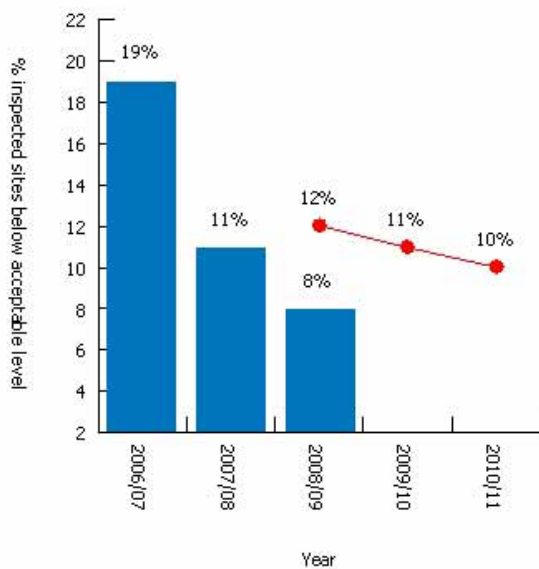
NI No.	LAA Indicator	Rating	
NI 195a	Improves street and environmental cleanliness - level of litter	Rate of progress	LAA Target
NI 196	Improved street and environmental cleanliness – fly-tipping	Rate of progress	LAA Target

Overall Progress	<p>Street cleanliness continues to show a steady improvement. Levels of litter have reduced. The rate of improvement has reduced from what it was in previous years, but this is to be expected as improvements become more difficult to achieve at the top end of the performance scale.</p> <p>The target for fly tipping has been achieved by increasing our enforcement activity and achieving a reduction in our fly tipping activity score despite an increase in the number of fly tipping episodes. This was because we had been successful in deterring large scale commercial fly tips so that the vast majority of Coventry's fly tipping problem now consists of small domestic fly tips resulting from local people fly tipping in their immediate neighbourhood.</p> <p>For the City to continue to achieve "very effective" status, we will need to maintain progress made in deterring commercial fly tippers, but in addition we will need to reduce domestic fly tipping. This is more difficult because it tends to be more random in nature and therefore more difficult to detect and apprehend offenders.</p>
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REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 4 - Making Coventry's streets, neighbourhoods, parks and open spaces attractive and enjoyable places to be	
NIS Performance Indicator:	195a	Improved street and environmental cleanliness - levels of litter



Provisional data - actual expected August 2009

Low is good LAA Targets

Baseline: 19% / 2006/07

What we've achieved

Street cleanliness continues to show a steady improvement. Levels of litter have reduced. The LAA target set for 2008/9 has been exceeded, even beyond the targets set for 2009/10 and 2010/11. The rate of improvement has reduced from what it was in previous years, but this is to be expected as improvements become more difficult to achieve at the top end of the performance scale.

The improvement in performance can be attributed to: the introduction of additional manual sweeping crews to hard to reach areas; the extension of the NVQ training scheme to additional frontline staff; joint working with partners to identify and target litter hot spots; improved monitoring and supervision; and, the 'Care for Coventry Campaign' during October/November, which included a number of 'road show' events.

What next

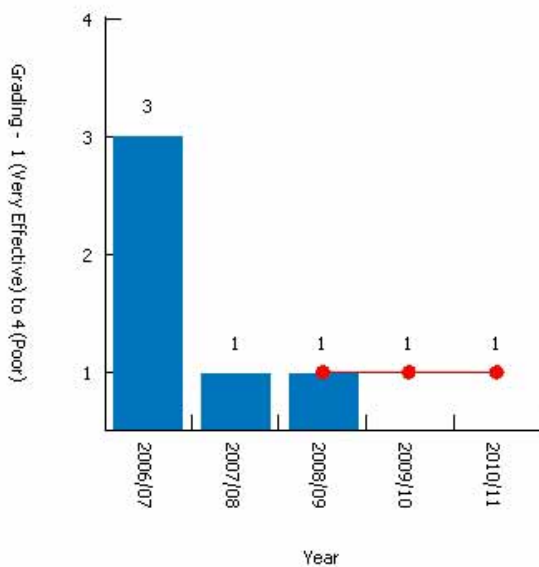
The Cleansing and Grounds Section are about to implement a revised organisation structure. This will provide the capacity for improved liaison with partners, and particularly with colleagues involved in the 'Your Neighbourhood Matters' programme, to ensure that cleansing services are tailored to meet the needs of individual neighbourhoods. The restructure will also provide improved monitoring and support to front line operations, to further improve standards of cleanliness. In addition, front line service delivery will be examined as part of a fundamental service review. This will include consideration of improvements to existing service delivery, and the use of rapid response teams in each of the three neighbourhood areas.

The cleansing team will continue to work in partnership with colleagues to effect joint working where appropriate.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 4 - Making Coventry's streets, neighbourhoods, parks and open spaces attractive and enjoyable places to be	
NIS Performance Indicator:	196	Improved street and environmental cleanliness - fly tipping



Provisional data - actual expected August 2009



Low is good



LAA Targets

Baseline: 3 / 2006/07

What we've achieved

NI 196 is a moving target and is two pronged. To maintain a "very effective" status we need to increase our flycapture enforcement activity score by at least 5% year on year and decrease our fly tipping activity score by at least 5% year on year. If we exceeded either of these targets then it increases our baseline for the following year making the task even harder. We achieved the target by increasing our enforcement activity and achieved a reduction in our fly tipping activity score despite an increase in the number of fly tipping episodes. This was because we had been successful in deterring large scale commercial fly tips so that the vast majority of Coventry's fly tipping problem now consists of small domestic fly tips resulting from local people fly tipping in their immediate neighbourhood.

What next

For the City to continue to achieve "very effective" status, we will need to maintain progress made in deterring commercial fly tippers, but in addition we will need to reduce domestic fly tipping. This is more difficult because it tends to be more random in nature and therefore more difficult to detect and apprehend offenders. If we are to achieve this target then will need to change the culture of residents fly tipping items in the street. We believe that a major contributory factor to fly tipping is the depositing of side waste and the leaving of wheelie bins in the street, which make these areas look cluttered and difficult to clean. This issue can be addressed and solved by actively working with Waste and Street Services; it also has the potential to improve our performance against NI 195.

Theme Summary

Sustainable Community Strategy Theme

5. Ensuring that children and young people are safe and enjoy, achieve and make a positive contribution in Coventry

NI No.	LAA Indicator	Rating*	
NI 51	Effectiveness of child and adolescent mental health (CAMHS) service	Rate of progress	LAA Target
NI 59	Percentage of initial assessments of children's social care carried out within 7 working days of referral	Rate of progress	LAA Target
NI 63	Stability of placements of looked after children: length of placement	Rate of progress	LAA Target
NI 72	Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal, Social and Emotional development and Communication, Language and Literature	Rate of progress	National non LAA target
NI 73	Achievement at level 4 or above in both English and Maths at key stage 2	No target set for 2007/08 academic year *	
NI 75	Achievement of 5 or more A* - C grades at GCSE or equivalent including English and Maths	Rate of progress	National non LAA target
NI 93	Progression by 2 levels in English between Key Stage 1 and Key Stage 2	No target set for 2007/08 academic year*	
NI 94	Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2	No target set for 2007/08 academic year*	
NI 87	Secondary school persistent absence rate	Rate of progress	No 2007/08 targets*
NI 92	Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest.	Rate of progress	National non LAA target
NI 99	Looked after Children reaching level 4 in English at Key Stage 2	Rate of progress	National non LAA target
NI 100	Looked after children reaching level 4 in Maths at Key Stage 2	Rate of progress	National non LAA target
NI 101	Looked after children achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and Maths)	Rate of progress	No 2007/08 targets*

*Note: For attainment indicators, the first targets in the LAA are for the 2008/09 academic year and will be reported from Autumn 2009. Where national targets exist for the 2007/08 academic year, these have been used as a measure of progress.

Overall Progress

The implementation of the Referral and Assessment Service (RAS) model in April 2008 has improved performance on initial assessments for children's social care. A number of initiatives including a review of residential placements and monitoring systems and an increased focus on sustaining placement decisions and minimising movements have helped to improve the stability of placements.

Attainment in 2008 showed significant improvements at all stages:

- At the Early Years Foundation Stage, performance was above national average on the achievement target and there was good improvement in the performance of the lowest achieving 20% of pupils.
- At Key Stage 2, attainment improved in mathematics, science, and reading, but not writing at L4+ and L5+
- At Key Stage 4, there were also significant improvement in outcomes. Coventry exceeded its PSA target (% students attaining 5 A*-C grades in GCSE) with rise of 8.1% to 60.7% and significantly reduced the gap with national attainment. The proportion of students gaining 5 A*-C grades including English and mathematics also rose by 2.9%. This was a faster rate of increase than the national trend of 1.9%
- The attainment of Looked after Children has significantly improved in 2008 at both Key Stage 2 and 4 because of highly focused and personalised intervention with Year 11 students.

Attendance, Exclusions and Behaviour:

- the attendance strategy has had a positive impact and attendance has improved in both primary and secondary education
- persistent absence has reduced in all phases of education
- performance in the area of permanent exclusions continues to be good

Good progress has continued in implementing the inclusion and SEN strategy. Statutory requirements have been successfully completed and we opened our first primary Broad Spectrum School at Easter 2008, initially on sites of the two predecessor schools, Hawkesbury Fields and Deedmore. Building work is about to start on the new school. Work is well underway to plan for the creation of the two Broad Spectrum secondary schools, under Building Schools for the Future (BSF). A federation of the three schools, Baginton Fields, Sherbourne Fields and Alice Stevens has been created to manage the strategic planning for the two new schools.

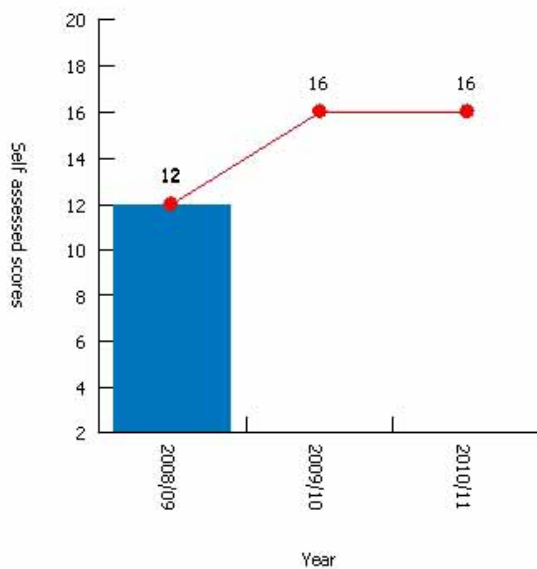
Overall School Improvement: Throughout the full 3 year Ofsted cycle of school inspections, no Coventry school has been placed in "Special Measures" or given "Notice to Improve" and more schools are attaining higher grades in inspections.

Key Stage 3 tests were discontinued from Summer 2008 and so are not reported here.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 5 - Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry	
NIS Performance Indicator:	51	Effectiveness of child and adolescent mental health (CAMHS) services



High is good
 LAA Targets
 Baseline: / New Indicator

What we've achieved

This indicator is a self assessment covering four key areas of service with a maximum score of 16 and the following arrangements have contributed to the current score of 12.

There is a consultant on call cover to support health officers at weekends and bank holidays. The core CAMHS team work a roster to cover the week days. A self harm rota is in place, with a next working day assessment and seven day follow up.

Coventry currently has a model of CAMHS and Learning Disabilities working in partnership and this service is supported by a CAMHS/Learning Disabilities psychiatrist. The service is city wide with clear pathways in place. There are systems in place to ensure that CAMHS input if 16 and 17 year olds are placed inappropriate accommodation.

There are several support services now in place in universal settings including Family Nurse Partnership, Targeted Mental Health in Schools and Healthy Schools Enhancement model.

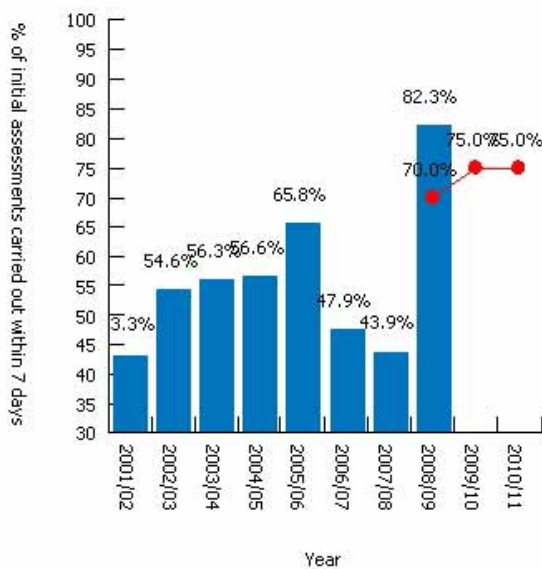
What next

Clear working protocols between CAMHS and Learning Disabilities are to be put into place. Pathways for 16 and 17 year olds are to be developed, which integrate with Care Programme Approach. A more integrated approach and referral pathway for support services in universal settings and through targeted services for children experiencing mental health problems. clear protocols are being developed.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 5 - Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry	
NIS Performance Indicator:	59	Percentage of initial assessments for children's social care carried out within 7 working days of referral



Provisional data - actual expected September 2009 (to be confirmed)

↑ High is good
 ● LAA Targets

Baseline: 47.9% / 2006/07

What we've achieved

The reorganisation of the Referral and Assessment Service (RAS) into one city wide service has had a significant impact on this NI.

The number of initial assessments completed within 7 working days within the year was 82.3%, which is a significant improvement against the 2008/09 target of 70%.

It is planned to continue such improvements by maintaining existing systems.

What next

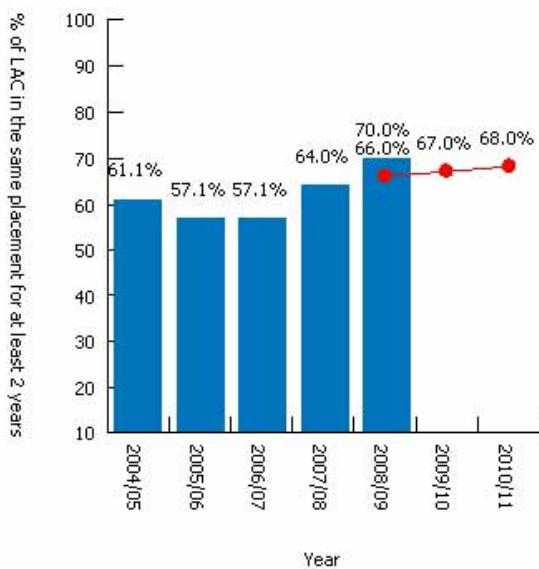
The focus for 2009/10 is:

- Ensuring a fully recruited team / staff are in place at RAS team to undertake the work
- The effective and speedy transfer of work out of RAS into Neighbourhood Services.
- Focus on the quality of all completed Initial Assessments.
- Maintain good performance in relation to NI 59.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 5 - Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry	
NIS Performance Indicator:	63	Stability of placements of looked after children: length of placement



Provisional data - actual expected September 2009 (to be confirmed)

High is good LAA Targets

Baseline: 57.1% / 2006/07

What we've achieved

The figures for stable placements for looked after children rose from 64% in 2007/08 to 70% for 2008/09. This figure exceeded the target for 2008/09 by 4%. The rise indicates that foster carers are increasingly offering permanent homes to their child through fostering or adoption.

The northern care contract has also kept more children within Coventry and produced positive outcomes in monitoring stable placements for challenging teenagers.

The number of adoptions completed has improved in line with expectations for last year at 9.9 % of those children looked after for 6 months or more. The figure for adoptions at year end was 40, almost double for 2007/08.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 5 - Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry	
NIS Performance Indicator:	63	Stability of placements of looked after children; length of placement

What next

For over two years, particular attention has been paid to improving stability in foster placement. We aim to identify the most effective and economical way to support children across residential and foster care in achieving placement and stability.

We will now develop further intensive support with the placements in fostering, pre and post adoption and residential care using Care Matters funding and guidance to enhance the Looked After Children Service.

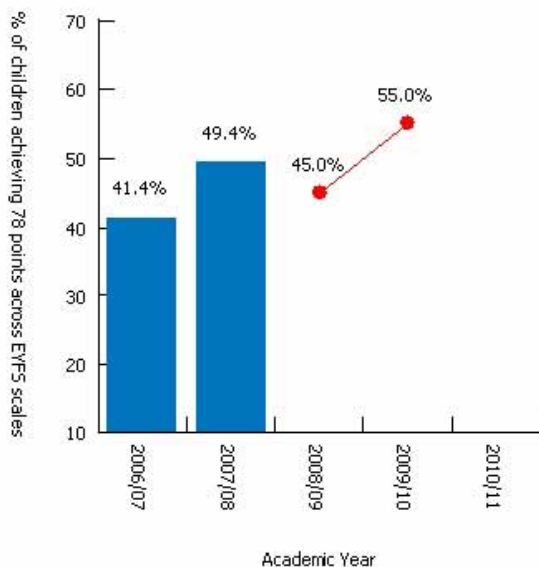
The contract with northern care has meant that more children who are looked after will be placed in Coventry. Up to 35 children will be in residential accommodation in or very close to Coventry as a result of the contract. The opening of the 6th northern care home in Coventry will ensure we can offer local resources and support to young people, working closely with CAMHS, the Youth Offending Service and schools.

There are a number of areas undergoing redesign and reshape, for instance the Looked After Children Education service, the integrated youth support service, and review of the placements process. Specialist services will also make budgetary savings in 2009/10 in the following areas: children leaving care, foster care, youth offending service and residential placements.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 5 - Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry	
NIS Performance Indicator:	72	Achievement of at least 78 pts across EYFS with at least 6 pts in each of the scales in PSED & CLL



Data for academic year expected September 2009

High is good LAA Targets

Baseline: 41.4% / Academic Year 2006/07

What we've achieved

In 2008, 49.4% of children achieved at least 78 points across the Early Years Foundation Stage (EYFS) and at least 6 in each of the scales in Personal, Social and Emotional Development (PSED) and Communication, Language and Literacy (CLL). This is a significant improvement of 8% from the 2007 result and has exceeded the LA target of 45% and the National target of 49%. A targeted intervention programme was successfully delivered and has been integrated into the training and development plan for 2008/09. This has made a significant impact on improving the quality of provision and outcomes, particularly in the lowest achieving schools. The Communication, Language and Literacy Development (CLLD) programme is having a positive impact on raising standards in CLL. As a result, the programme has been extended to 30 schools and their linked PVI settings. A focus on PSED and CLL has had a demonstrable impact on outcomes in these areas in 2008, with good improvements on all scale points

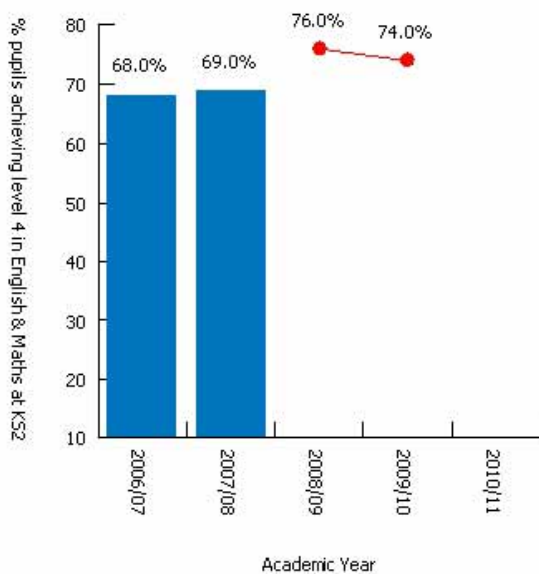
What next

A detailed action plan is in place to maintain this improvement, with a continued focus on CLL and PSED through the annual integrated training and development programme. Intervention and support is accurately targeted to all settings, in inverse proportion to need. A city-wide programme of self-evaluation and review is identifying strengths and priorities for further improvement.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 5 - Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry	
NIS Performance Indicator:	73	Achievement at level 4 or above in both English and Maths at Key Stage 2



Data for academic year 2008/09 expected March 2010

High is good LAA Targets

Baseline: 68% / Academic Year 2006/07

What we've achieved

Attainment in Level 4+ maths improved by 3% to 77% and Level 4+ English maintained the 2007 position at 78%. 69% of pupils achieved a Level 4+ in both English and maths; a 1% improvement from 2007. There is a 4% gap between Coventry's performance and the national average of 73% in 2008.

Detailed analysis shows that underachieving groups, for example significant ethnic minority groups and Looked After Children have improved their performance.

Targets are aggregated from pupil level data reflecting prior attainment and contextual factors for each pupil.

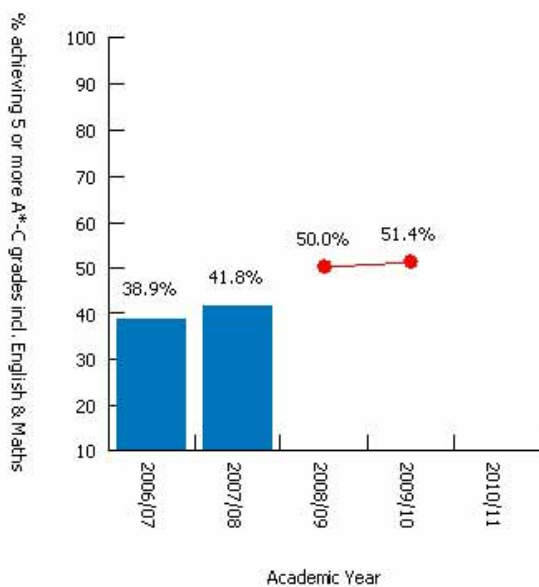
What next

Pupils that may not achieve a Level 4+ in both English and maths have been identified at city and school level through the School Improvement Partner Programme. Targeted interventions and actions are in place to improve outcomes through the LA Consultant and Adviser teams. There is a particular focus on tracking pupil progress and implementing intervention programmes that make the most difference to the rates of progress for these groups of pupils. The 1 to 1 tuition programme will address areas of weakness in English or maths that prevent a child making good progress.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 5 - Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry	
NIS Performance Indicator:	75	Achievement of 5 or more A*-C grades at GCSE or equivalent including English and Maths



Data for academic year 2008/09 expected March 2010

High is good
 LAA Targets

Baseline: 38.9% / Academic Year 2006/07

What we've achieved

Provisional performance data show that the proportion of students achieving 5 GCSE A*-C (including English and maths) increased by 2.9% to 41.8% in 2008. The improvement exceeded the national trend of improvement by 1%.

Results in 2008 saw the greatest improvement in the last 10 years for students attaining higher grades in any five subjects with a rise of 8.1% to 60.7%.

What next

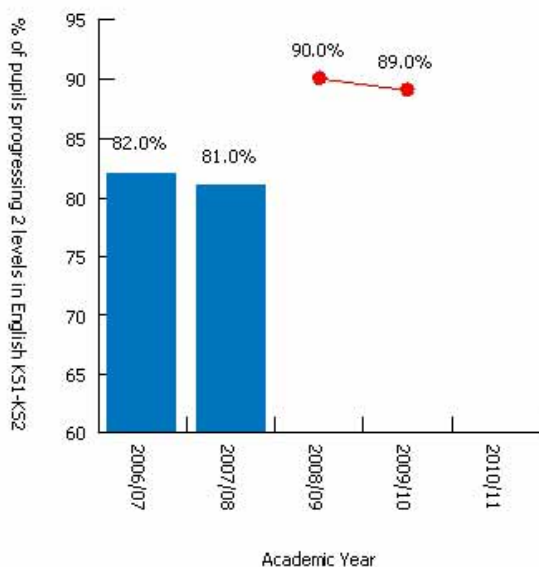
Targeted intervention and support for example, from LA Consultants and Advanced Skills Teachers, is being provided to schools in order to improve performance in 5A*-C, including English and maths. This is particularly targeted at schools below 30% as part of the National Challenge Programme.

Detailed student level data analysis and tracking is undertaken by the School Improvement Partner in each school to monitor and challenge progress and support the delivery of appropriate interventions.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 5 - Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry	
NIS Performance Indicator:	93	Progression by 2 Levels in English between Key Stage 1 and Key Stage 2



Data for academic year 2008/09 expected March 2010

High is good
 LAA Targets

Baseline: 82% / Academic Year 2006/07

What we've achieved

81% of pupils made at least 2 levels progress in English between Key Stage 1 and 2, which is a 1% drop from 2007. Performance is above expected progress given the pupils' prior attainment. Results at Level 4+ in reading have also improved.

Dialogue with all schools as part of the School Improvement Partner Programme is focussed on monitoring standards and rates of pupil progress, including the collection and scrutiny of data on the progress of children in every year group and identification of intervention programmes to support any child under-achieving.

Targets are aggregated from pupil level data reflecting prior attainment and contextual factors for each pupil.

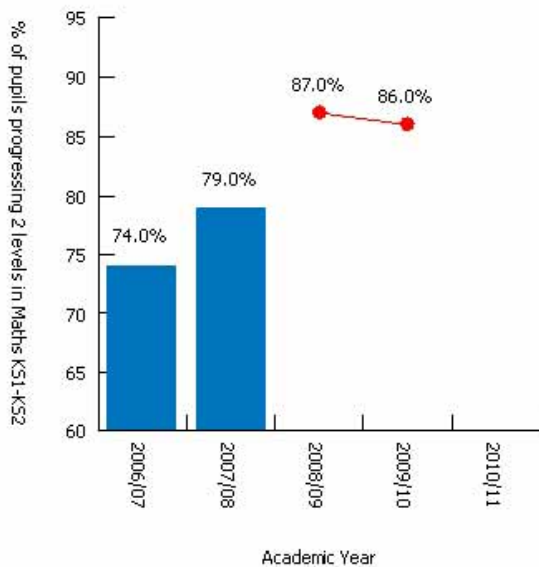
What next

The target for 2009 is 90% of children making at least 2 levels of progress in English between Key Stage 1 and 2 and 87% in Maths. Continuing to improve standards in English and Mathematics is a priority for all primary schools across the City. Targeted intervention and support is provided to all schools that face challenges in meeting their statutory targets.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 5 - Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry	
NIS Performance Indicator:	94	Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2



Data for academic year 2008/09 expected March 2010

High is good LAA Targets

Baseline: 74% / Academic Year 2006/07

What we've achieved

79% of pupils have progressed by at least 2 levels in Mathematics between Key Stage 1 and 2. Results at Level 4+ have improved in maths and the gap between Coventry's performance and the national has reduced. There was a 5% improvement in the proportion of children making at least 2 Levels of progress in KS1 and KS2 in maths.

Targets are aggregated from pupil level data reflecting prior attainment and contextual factors for each pupil.

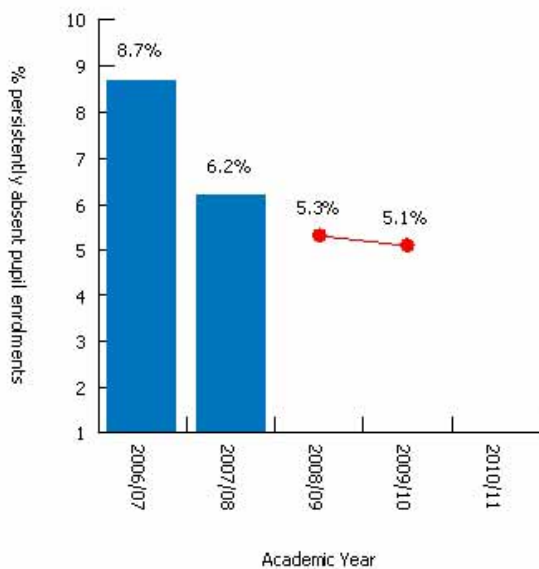
What next

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REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 5 - Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry	
NIS Performance Indicator:	87	Secondary school persistent absence rate



Data for academic year 2008/09 expected February 2010

Low is good
 LAA Targets

Baseline: 8.7% / Academic Year 2006/07

What we've achieved

There has been a significant reduction in the persistent absence rate and it exceeds the locally agreed target of 6.64 % for academic year 2007/08. Visits have been made and support programmes provided to each secondary school with significant non-attendance and high rates of persistent absence. Monitoring shows a clear improvement in attendance in this group of schools, which has been confirmed by recent National Strategy monitoring.

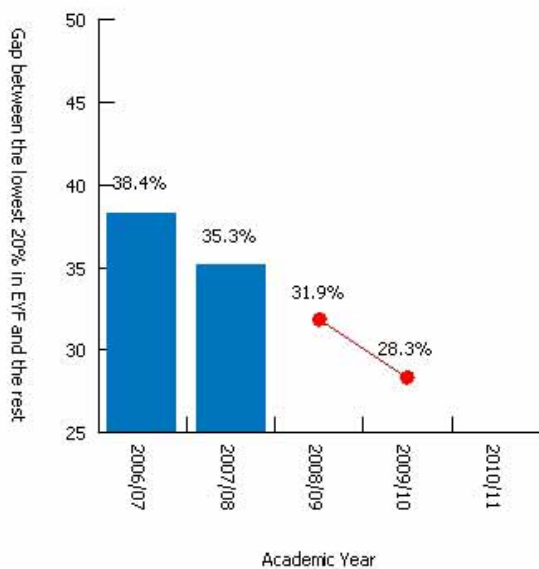
What next

It is anticipated that the secondary school persistent absence rate will be reduced to below 5% by 2011. Current actions for reducing persistent absence in secondary schools include auditing, challenging and advising all schools that are causing concern

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 5 - Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry	
NIS Performance Indicator:	92	Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest



Data for academic year 2008/09 expected September 2009

Low is good
 LAA Targets

Baseline: 38.4% / Academic Year 2006/07

What we've achieved

Performance in 2008 shows good improvement, with a 3.1 % reduction from 2007. There is a 35.3% gap between the average of the lowest achieving 20% in the city and the city average, as measured on the Early Years Foundation Stage profile at the end of Reception. Coventry's performance is currently better than the national average. A detailed analysis of the 2007 Foundation Stage Profile results identified LA priorities and key actions in 2007/08. This has led to the review and implementation of a range of strategies, including over 70 full evaluations of Foundation Stage provision in schools. In June 2008, The National Strategies Monitoring evaluated the delivery of Early Years Outcome Duty (EYOD) action plan for 2007/08 as good, with outstanding features.

What next

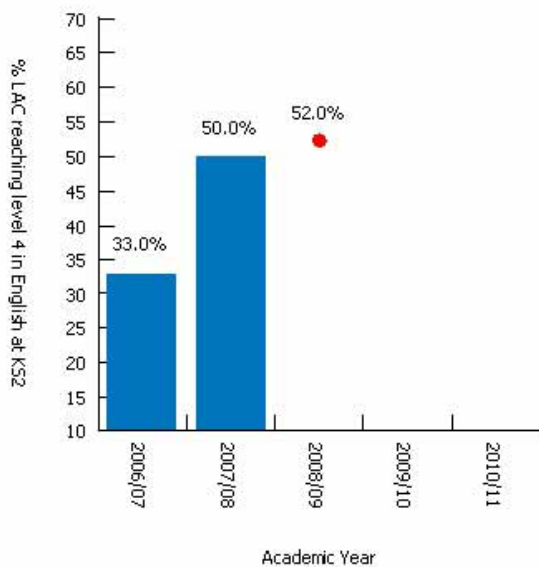
The effective implementation of the LA Early Years Action Plan will reinforce the focus of improving outcomes at the end of the Foundation Stage. A comprehensive cross-sector citywide training programme is being implemented, to support schools deliver the Early Years Foundation Stage (EYFS), from September 2008.

The lowest achieving schools in the city have been identified and a targeted intervention programme put in place to improve outcomes for children and therefore narrow the achievement gap further.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 5 - Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry	
NIS Performance Indicator:	99	Looked after children reaching level 4 in English at Key Stage 2



Data for academic year 2008/09 expected April 2010

High is good
 LAA Targets

Baseline: 33% / Academic Year 2006/07

What we've achieved

There has been a good improvement in performance, with 50% of Looked After Children reaching Level 4+ English. This has exceeded the Local Authority target of 48% and the National Target of 46%. The School Improvement Partner (SIP) dialogue with all schools as part of the School Performance Review process has had a strong emphasis on monitoring standards and rates of pupil progress of Looked After Children.

What next

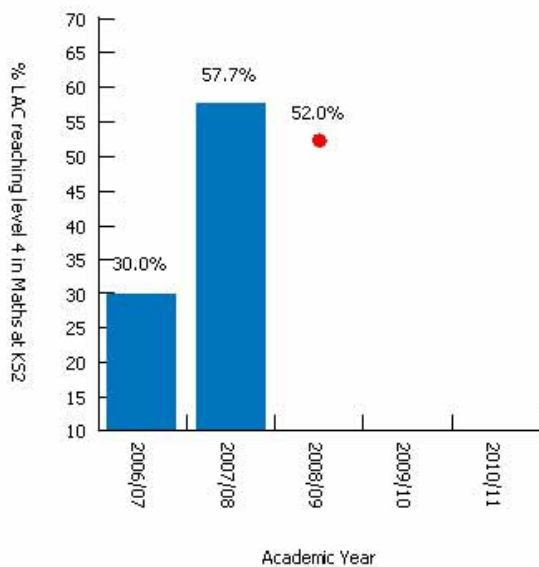
To continue to improve against the target that 52% of Looked After Children will achieve Level 4 in both English and Maths by 2009. Targeted tracking and monitoring of LAC progress, improved intervention and individual support for LAC is being provided through the School Improvement Partner and the re-structured LACES Services. Looked After Children are a high priority for the work of Education and Learning Service.

The target for academic year 2009 is yet to be agreed.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 5 - Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry	
NIS Performance Indicator:	100	Looked after children achieving level 4 in Maths at Key Stage 2



Data for academic year 2008/09 expected April 2010

High is good
 LAA Targets

Baseline: 30% / Academic Year 2006/07

What we've achieved

For Academic Year 2007/08 a total of 57.7% of Looked After Children (LAC) reached Level 4+ Mathematics against the Local Authority target of 48%. This demonstrates significant improvement over the previous year and exceeded the National target of 43%. In 2008, a higher percentage of pupils attained Level 4+ or above in Maths, English and Science compared to the previous year.

What next

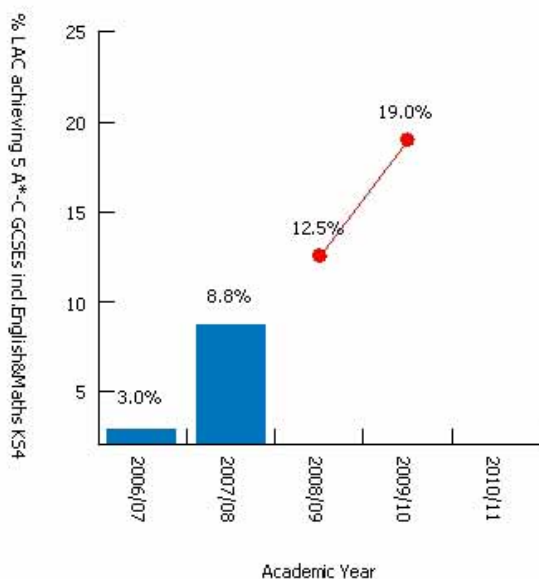
To continue to improve against the target that 52% of Looked After Children will achieve Level 4 in both English and Maths by Summer 2009. Targeted tracking and monitoring of LAC progress, improved intervention and individual support for LAC is being provided through the School Improvement Partner and the re-structured LACES Services. Looked After Children are a high priority for the work of the Education and Learning Service.

The target for academic year 2009 is yet to be agreed.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 5 - Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry	
NIS Performance Indicator:	101	Looked after children achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (incl. English & Maths)



Academic Year 2009/10 data expected by date to be advised

↑ High is good
 ● LAA Targets

Baseline: 3% / Academic Year 2006/07

What we've achieved

8.8% of all Year 11 Looked After Children (LAC) achieved 5 or more A*-C's GCSE's including English and maths in 2008, exceeding the target of 8.3%. There has been significant improvement in performance through intensive personalised action for each LAC in the city in 2008, including significant improvement in higher rate passes at GCSE 5A*-C or equivalent. A Learning Mentor has been working with individual pupils in danger of exclusion, to help maintain them in learning, through for example, engaging them in activities, which raise their self-esteem.

What next

Improvement of Looked After Children's attainment at KS4 will continue to be a high priority with School Improvement Partners (SIPs) working with schools to set and monitor challenging targets for LAC. The LACES team is being restructured and re-organised in order to have a greater impact on improving attainment. It will continue to support schools in improving their processes for identifying the needs of LAC and will take appropriate, targeted action to improve LAC attainment.

Theme Summary

Sustainable Community Strategy Theme:

6. A good choice of housing to meet the needs and aspirations of the people of Coventry

NI No.	LAA Indicator	Rating	
NI 154	Net additional homes provided *	Rate of progress	LAA Target
NI 155	Number of affordable homes gross *	Rate of progress	LAA Target

Overall Progress

This year's provisional figure of 564 net additional dwellings represents a considerable decrease on the last 2 year's completion rates. This is a direct result of the economic downturn and the impact it has had on the development industry in Coventry. The downturn has also seen a severe decline in the availability of credit, which has restricted the local population's access to credit/mortgages and impacted on developers' ability to purchase sites for development. As a result the majority of completions this year have been units which were classed as 'under construction' 12 months ago as developers have sought to finish off what they were doing before 'mothballing' sites in preparation for a market up turn.

The economic problems currently affecting the nation's economy are expected to continue at least into the beginning of 2010. A figure of approximately 450-500 net completions may be a more realistic expectation for the 2009/10 monitoring year. This will however be against a LAA target of 1,200 dwellings and a revised RSS target of 1,813 annual net completions

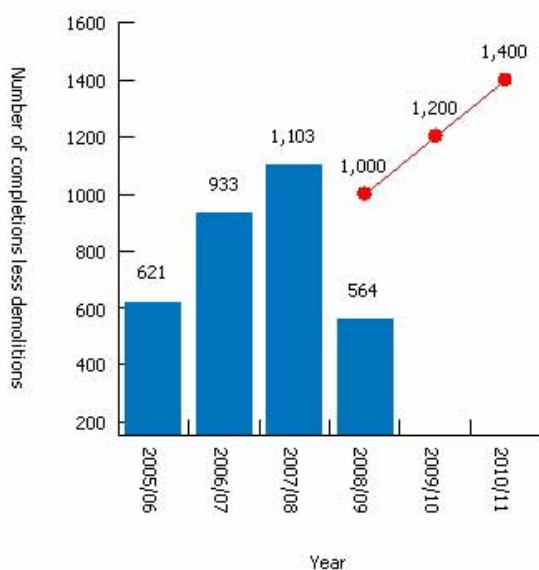
A total of 368 affordable housing units were completed during 2008/09. This includes 309 units for general needs and 59 for special needs and exceeds the overall target of 304 units. It is anticipated that the 2009/10 target of 304 affordable housing units will be met, based on the current development programme in place. The current economic climate may, however, affect the delivery of the 2010/11 target.

** When LAAs were refreshed in early 2009, the government recognised that these indicators would be particularly affected by the current economic climate and as predicting future trends would be difficult targets were not reviewed this year.*

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 6 - A good choice of housing to meet the needs and aspirations of the people of Coventry	
NIS Performance Indicator:	154	Net additional homes provided



Provisional data - actual expected February 2010

High is good
 LAA Targets

Baseline: 933 / 2006/07

What we've achieved

This year's figure of 564 net dwellings represents a considerable decrease on the last 2 year's completion rates. This is a direct result of the economic downturn and the impact it has had on the development industry in Coventry. The downturn has also seen a severe decline in the availability of credit, which has restricted the local population's access to credit/mortgages and impacted on developers' ability to purchase sites for development. As a result the majority of completions this year have been units which were classed as 'under construction' 12 months ago as developers have sought to finish off what they were doing before 'mothballing' sites in preparation for a market up turn.

The 564 figure is provisional for 2008/09 because there is still a handful of developing sites to be assessed and monitored which may alter the figure slightly and finalised figures are awaited from registered social landlords operating within the city with regards demolitions of existing affordable properties.

What we've achieved (cont)

The LAA targets are agreed with Government as progressing short-term 3-year targets, which will help bring about the step change in housing supply required in Coventry to meet the Draft Regional Spatial Strategy (RSS) requirement. This year's supply is therefore 436 dwellings below the target agreed for the LAA. In relation to the draft RSS, however, the city's 2008/09 target was actually 1,744 dwellings, which had been revised to take account of previous annual shortfalls. This target has been missed by 1,180 dwellings and will therefore result in a higher annual target for 2009/10. However this is a direct result of the economic downturn and the credit crunch, which has not just been a local phenomenon but a national and global issue. It is expected that the LAA targets will adopt the RSS requirements once they are reviewed, as by this time the Draft RSS requirements should have been adopted.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 6 - A good choice of housing to meet the needs and aspirations of the people of Coventry	
NIS Performance Indicator:	154	Net additional homes provided

What next

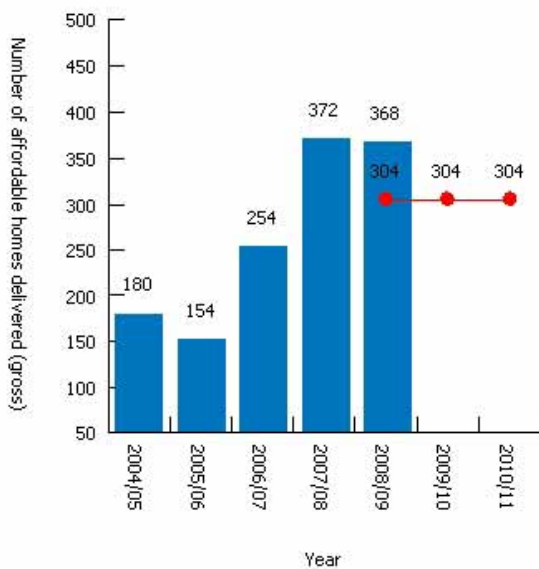
The economic problems currently affecting the nation's economy are expected to continue at least into the beginning of 2010. With this in mind completions may well fall further in the next 12 months. Initial thoughts suggest a figure of approximately 450-500 net completions may be a realistic expectation for the 2009/10 monitoring year. This will however be against a LAA target of 1,200 dwellings and a revised RSS target of 1,813 annual net completions.

The council can, however, demonstrate a strong deliverable land supply of sites with existing planning permission and other key regeneration sites that are entering the planning process and benefiting from grant funding to aid their delivery. This will ensure the council is well placed to deliver higher levels of housing growth once the economy begins to pick up. Initial details of the council's housing land supply are available within the published Strategic Housing Land Availability Assessment (March 2009), however a review of this information is due to be published later this year in the Annual Monitoring Report to support the submission and examination of the council's Core Strategy.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 6 - A good choice of housing to meet the needs and aspirations of the people of Coventry	
NIS Performance Indicator:	155	Number of affordable homes delivered (gross)



Provisional data - actual expected January 2010

High is good LAA Targets

Baseline: 254 / 2006/07

What we've achieved

A total of 368 affordable housing units were completed during 2008/09. This includes 309 units for general needs and 59 for special needs and exceeds the overall target of 304 units.

What next

The target for 2009/10 remains at 304 affordable housing units and it is anticipated that it will be met, based on the current development programme in place. The current economic climate may, however, affect the delivery of the 2010/11 target.

Theme Summary

Sustainable Community Strategy Theme:

7. Making places and services easily accessible for Coventry people

NI No.	LAA Indicator	Rating	
NI 167	Congestion - average journey time per mile during the morning peak	Data will be available in January 2010	
NI 198	Children travelling to school – mode of transport usually used	Rate of progress	LAA Target

Overall Progress

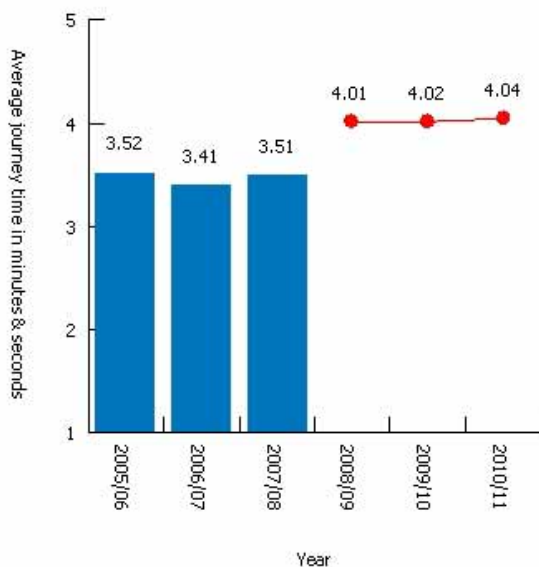
The provisional data indicates that we are on target to reduce the number of school children travelling to school by car. A number of programmes have contributed to this progress. School Travel Plans - approval of the 12 plans submitted this year is expected from Department for Children, Schools and Families in July. Walking buses - a successful teachers' event was held to launch the new Coventry walking bus guide and 6 new routes have been established. Cycle Training - 1300 children received cycle training, exceeding target of 1000.

The data on average journey times during the morning peak is for the West Midlands Metropolitan area ie the Local Transport Plan area. Although this shows very good progress so far, the data for the Coventry area is not quite so positive but it is still generally on track to meet the target of a 5% reduction in journey times. An annual increase in traffic of 4% per annum has been assumed in setting targets. A recession tends to reduce traffic volume.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 7 - Making places and services accessible for Coventry people	
NIS Performance Indicator:	167	Congestion - average journey time per mile during the morning peak



2008/09 data expected January 2010



Low is good



LAA Targets

Baseline: 3.52 / 2005/06

What we've achieved

The data collected for this indicator covers the whole of the West Midlands Metropolitan area, i.e. the Local Transport Plan (LTP) area. Figures so far show very good progress as the average journey times have actually decreased slightly from the baseline, compared to an expected increase, and is therefore on track to meet the target. However, it should be noted that local data for just the Coventry area is not quite as positive as the West Midlands data, however, it is still generally on track to meet the target of no more than a 5% increase in journey times by 2011. With this in mind, a number of local congestion schemes are planned to meet this target.

In 2008/09 a number of schemes took place in Coventry which help reduce congestion. These include:

- *First Personalised Travel planning project in the City covering 5000 households, which has proved to be very successful.
- *Coventry Cycle Network - Allard Way Cycle Scheme Phase 1 now substantially complete. Broad Lane, Design Complete.
- *Red Routes Package 2 - Appraisal still on track for 2009/10
- *Real Time Information (RTI) - Project is now substantially complete
- *Travel Plans - In 2008/09 cycle storage has been provided for 7 local companies, shower facilities for 2 companies, support with car share for 3 companies and CCTV at 2 locations. Additional Work Places Travel Plans were submitted as part of the planning process.
- *Improved Bus Routes - 2 schemes at feasibility stage for delivery in 2010/11 and possible into 2012.
- *UTMC - Good progress made on the Urban Traffic Management Control system and the Wider Area Network (WAN) project.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 7 - Making places and services accessible for Coventry people	
NIS Performance Indicator:	167	Congestion - average journey time per mile during the morning peak

What next

In 2009/10 it is proposed to continue with a package of measures which will assist in reducing congestion on key transport corridors in the City. These projects include:

*Carry out two additional Personalised Travel Plan projects on recently completed bus improvement corridors as part of the PrimeLine bus initiative. These routes are also congestion monitoring corridors so should make a positive impact on the target.

*Coventry Cycle Network - Allard Way Phase 2 consultation is planned for 2009/10. Broad Lane design and consultation complete and bid for additional Sustrans funding submitted.

*Red Routes - Complete appraisal

*Real Time Information (RTI) - Complete project

*Travel Plans - More cycle facilities and travel plans are planned in 2009/10 using LTP funding

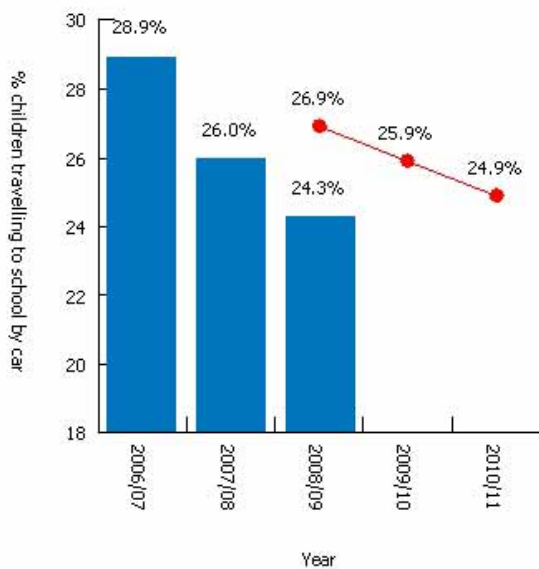
*Improved Bus Routes - Deliver 2X bus schemes 2010/11 and possible into 2012.

*UTMC - Complete the Urban Traffic Management Control system and the Wider Area Network (WAN) project.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 7 - Making places and services accessible for Coventry people	
NIS Performance Indicator:	198	Children travelling to school - mode of transport usually used



Provisional data - actual expected end September 2009



Low is good



LAA Targets

Baseline: 28.9% / 2006/07

What we've achieved

The provisional data indicates that we are on target to reduce the number of school children travelling to school by car and that the target will be achieved. A number of programmes have contributed to this progress.

School Travel Plans - approval of the 12 plans submitted this year is expected from Department for Children, Schools and Families in July.

Walking buses - a successful teachers' event was held to launch the new Coventry walking bus guide and 6 new routes have been established.

Cycle Training - 1300 children received cycle training, exceeding target of 1000.

Bike It - this project provides intensive support to selected schools to promote cycling. The project is developing well and 2 new schools have been recruited as a result of them developing a School Travel Plan.

Safer Routes to School programme - schemes have been completed around Parkgate Primary School and Stivichall Primary School.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 7 - Making places and services accessible for Coventry people	
NIS Performance Indicator:	198	Children travelling to school - mode of transport usually used

What next

School Travel Plans - engage remaining schools and Pupil Referral Units that don't have a Travel Plan.

Walk to School Week - a new campaign is being developed by West Midlands' local authorities in partnership with Guide Dogs for the Blind.

Walking buses – follow-up promotion of the Coventry walking bus guide and the grant support from PSA Peugeot Citroen Charity Trust.

Cycle Training - Bikeability Level 2 training for 1300 children is to be funded by Cycling England and provided free-of-charge. PCT funding has been secured for free training, bikes and helmets for children at two schools in deprived areas and bespoke one-to-one training for adults and families.

Bike It - an Action Plan target/milestone is to be agreed with the new Bike It Officer. The Sustainable Transport Team and the Bike It Officer will jointly promote Bike Week (June) in schools and a 'Bike-tastic' family cycling day at Memorial Park.

Safer Routes to School programme - options are being investigated for improvements around the following schools: Blue Coat School, Frederick Bird Primary School, Christ the King Infant School and Holy Family Primary School.

Theme Summary

Sustainable Community Strategy Theme:

8. A creative, active and vibrant Coventry

NI No.	LAA Indicator	Rating	
NI 8	Adult participation in sport and active recreation	Rate of progress	LAA Target
NI 110	Young people's participation in positive activities	To be introduced in 2009/10	

Overall Progress

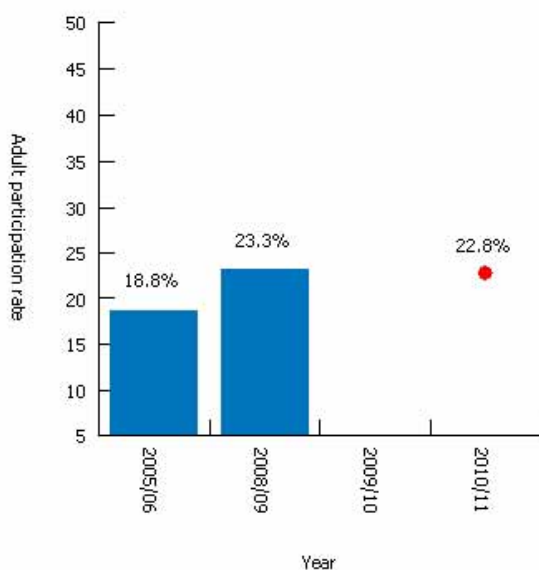
Currently Coventry is achieving 23.3% for levels of adult participation in sports and active recreation, this is described within the indicator definition as "Good Performance". This result was taken from the Active People 2 survey (October 2007 to October 2008). This is a provisional position, and awaits the results of Active People 3 survey for October 2008 to October 2009. Results published next year will be the accumulation of Active People 2 & 3.

Young people's participation in positive activities is being introduced for 2009/10. The baseline of 67% is based upon the results of the Tell Us Survey. Only two schools participated in the survey and results are not thought to be representative. This makes future performance difficult to predict. The Physical Activity Strategy has been adopted for the city from 2008.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 8 - A creative, active and vibrant Coventry	
NIS Performance Indicator:	8	Adult participation in sport and active recreation



Provisional data - actual expected December 2009



High is good



LAA Targets

Baseline: 18.8% / 2006

What we've achieved

Data is taken from the Active People Survey run by Sport England. It is an ongoing survey from which data is published annually. The new Baseline increased from 18.7% to 18.8% - Active People 1 (Oct 2005 to October 2006).

Currently Coventry is achieving 23.3% which is described within the indicator definition as "Good Performance". This result was taken from Active People 2 (Oct 2007 to October 2008). However, this is a provisional position, and awaits the results of Active People 3 (Oct 2008 to Oct 2009). Results published next year will be the accumulation of Active People 2 & 3.

The Physical Activity Strategy has been adopted for the city from 2008.

C-SPAN (Coventry - Sport and Physical Activity Network) has set up a task and finish group to produce a Sports Strategy for the City.

Funding has been awarded for 3 CIF (Community Investment Fund) programmes. These are Moat House Leisure Centre (NDC) – opened March 2009, inclusion projects for Disability in Sport – delivery in progress, and Women and Girls to be progressed further..

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 8 - A creative, active and vibrant Coventry	
NIS Performance Indicator:	8	Adult participation in sport and active recreation

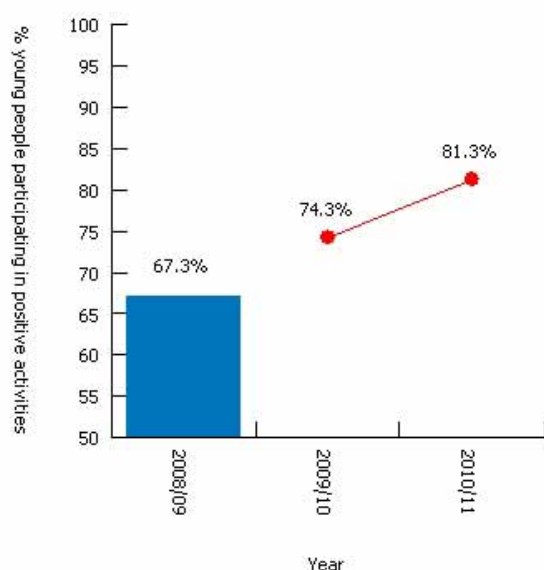
What next

1. Progress with the SPAN Group on the Sports Strategy for Coventry. To achieve greater levels of participation.
2. Analysis of BME information from the Sport England Survey when available. To identify where resources need to be targeted.
3. Development of an action plan for the Physical Activity Strategy. Again to achieve greater level of participation in physical activity.
4. Finalise the Coventry Facilities Strategy for Sport.
5. Introduction of free swimming for over 60's, and to monitor uptake.
6. Progress CIF funded project for Women and Girls - to increase female participation in Sport and Active Recreation.
7. Maintain the current score of 23.3%.
8. Marketing to raise the profile of Sport and Active Recreation in Coventry. Maintain numbers on "Coventry Active" database and increase the number of hits on that website.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 8 - A creative, active and vibrant Coventry	
NIS Performance Indicator:	110	Young people's participation in positive activities



High is good
 LAA Targets

Baseline: 67.3% / 2008/09

What we've achieved

Indicator to be introduced in 2009/10. The data is obtained from the Tellus survey and the outcome for 2008/09 was 67% of young people participating in positive activities. The survey is voluntary and on this occasion 2 schools participated and this low level of participation skewed the data. However, the service's data collection system showed that 34% was the actual reach figure against a Government target of 25% of 13-19 year olds. This suggests that meeting the targets in future years will be challenging.

The Youth Service reached in excess of 34% of 13 – 19 year olds during 2008/09. 60 projects have been funded through YOF/YCF with over 7500 young people benefiting. Over 5000 young people took part in Positive Activities for Young People (PAYP) programmes, of these 968 were targeted for PAYP provision and were identified as 'at risk' of offending or offenders.

Activities have taken place city wide with an emphasis on priority neighbourhoods.

What next

Actions for the forthcoming year include:

- Providing a greater range of positive activities by March 2010.
- Consulting young people about the activities they want.
- Providing positive activities through the Positive Activities for Young People Programme.
- Extending programmes through partnership working within the integrated Youth Support Service, Leisure and Culture and support to the voluntary third sector.
- Working with other agencies to ensure a broad range of activities, e.g. with extended schools and the voluntary sector.

Theme Summary

Sustainable Community Strategy Theme:

9. A more equal Coventry with cohesive communities and neighbourhoods

NI No.	LAA Indicator	Rating
NI 4	% of people who feel they can influence decisions in their locality	To be introduced in 2009/10
Overall Progress	<p>An action plan is being developed that will enable partners to work together better to involve local people in involvement activities</p> <p>There has been some good progress on the equality outcomes in 2008/09.</p> <p>A prosperous Coventry with a good choice of jobs and business opportunities for all the city's residents – the target for the number of 16 – 18 year olds who are not in education, employment or training (NEET) has been achieved in 2008/09. In addition, the number of care leavers and teen parents who are NEET have reduced significantly and the gap has narrowed between the number of boys and girls who are NEET. As at August 2008, the target for the number of working age people on out of work benefits was on track. However, this data relates to the period immediately prior to the sudden financial crisis and the full year data is not yet available. It is anticipated that the target will not be met at the year end and will reflect the depth of the global recession. Similarly, as at August 2008, the gap between people on out of work benefits living in the most deprived areas and the rest of the city had continued to narrow. However, by the end of March 2009 this is likely to have deteriorated sharply as the recession has deepened.</p> <p>People of Coventry living longer, healthier, independent lives – year end date for the under 18 conception rate; all-age all cause mortality rate and smoking target is not yet available so it is not possible to assess progress against the targets in relation to these indicators at the present time. The target for the number of people supported to live independently through social services (all adults) has not been met. This is due to the definition for this indicator changing part way through the year and the target would have been exceeded under the previous definition.</p> <p>A safer and more confident Coventry – The number of reported incidents of hate crime increased against disabled people, homophobic incidents, religiously aggravated incidents and transphobic incidents have increased. The number of racially aggravated offences has decreased. The indicator looking at the serious violent crime rate has changed significantly and 2008/09 was therefore the baseline year for this indicator. The indicator around repeat incidents of domestic violence is also a new indicator and will be measured from 2008/09.</p> <p>Making Coventry's streets, neighbourhoods, parks and open spaces attractive and enjoyable places to be – Street cleanliness has continued to show a steady improvement. Levels of litter have reduced and the target for the year has been exceeded. It has also been possible to compare litter levels between priority neighbourhoods and the rest of the city for 2008/09. The level of litter for priority neighbourhoods is 8 percentage points more than for the city as a whole. The target is to reduce the gap to zero by the end of 2011/12.</p>	

Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry – Data for the academic year 2008/09 will be available in Summer 2009 in respect of these indicators. The target for narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest; and the targets for Key Stage 2 and Key Stage 4 attainment for BME groups were all met in the academic year 2007/08 (July 2008) and good progress was made.

A good choice of housing to meet the needs and aspirations of the people of Coventry – The targets for the number of affordable homes delivered and the number of units of 'special needs' housing were exceeded in 2008/09, with 268 affordable housing units being completed, including 59 units for special needs.

Making places and services accessible for Coventry people – there is not currently an equality indicator under this theme as due to the compact nature of the city this is not a particular issue at the current time.

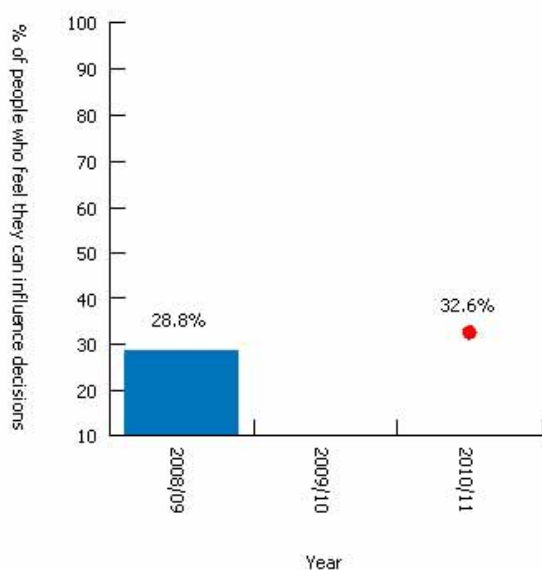
A creative, active and vibrant Coventry – the target for adult participation in sport and active recreation was exceeded in 2008/09. Participation of women in sport and active recreation also increased and the target was exceeded.

Improving Coventry's environment and tackling climate change – there is not currently an equality indicator under this theme. The results of the Aerial Thermal Survey will be analysed to see if any equalities implications arise out of this.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 9 - A more equal Coventry with cohesive communities and neighbourhoods	
NIS Performance Indicator:	4	% of people who feel they can influence decisions in their locality



Provisional data - actual expected by date to be announced

High is good
 LAA Targets

Baseline: 28.8% / 2008/09

What we've achieved
Indicator to be introduced in 2009/10.

What next
An action plan is being developed that will enable partners to work together better to engage local people in involvement activities. It includes activities that will ensure that the experience of being informed, consulted and involved is improved for local people and that steps are taken to jointly encourage people to become more active citizens.

What next (cont)

We will be working with the Institute for Community Cohesion to understand what community networks exist and understand how different faith communities prefer to be engaged as well as supporting theme groups to embed community cohesion into mainstream service delivery and revising the Coventry Compact Agreement.

We will be implementing the Coventry City Council Inform, Consult and Involve Strategy, including actions that will support the Coventry Partnership to develop its own strategy, namely:

- mapping out partners existing mechanisms for informing, consulting and involving local people
- evaluating how to make best use of these and considering whether to set up a citizen's panel or other joint mechanism
- commissioning the 2009 household survey
- developing an involvement strategy for the Joint Strategic Needs Assessment
- producing accessible performance reports to tell the story of why priorities have been set, how the Partnership has performed and improvements planned

Theme Summary

Sustainable Community Strategy Theme:

10. Improving Coventry's environment and tackling climate change

NI No.	LAA Indicator	Rating	
NI 186	Per capita reduction in CO ₂ emissions in the local authority area	2007 data due October 2009	
NI 191	Residual household waste per household.	Rate of progress	LAA Target

Overall Progress

DEFRA provide data on CO₂ emissions on an annual basis although the substantial time lag means that it will not be possible to comment on performance in relation to the LAA targets until October 2010. Data available to date for 2005 (baseline) and 2006 is showing a 1.5% reduction and therefore progress in the right direction. A Climate Change Strategy was launched in March 2008 and during this past year we have implemented the short-term actions.

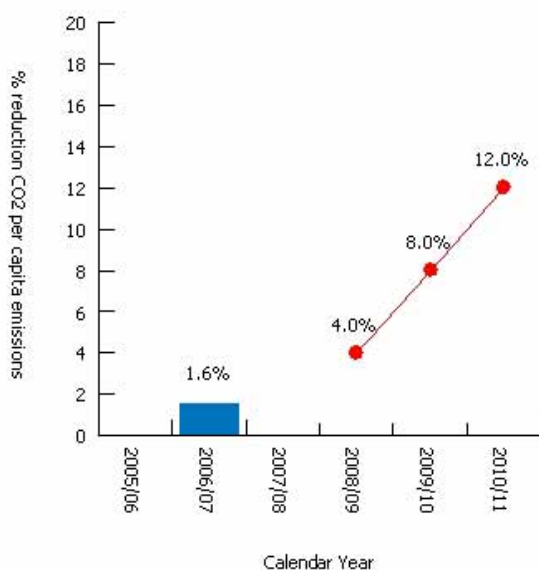
The amount of residual waste per head of capita has been less than expected in 2008/09 and therefore well within target. This over performance is likely to be due to an overall reduction in total waste arising for the City, which is likely to be linked to the current economic climate. This will have a direct impact on the amount of residual waste produced.

Following the adoption of the Coventry Municipal Waste Strategy (2008-2020), the first part of the implementation plan is the introduction of a three bin collection system (1 x residual bin, 1 x co-mingled recycling bin and 1 x garden waste bin), which will dramatically increase the City's recycling performance and therefore, reduce the amount of residual waste produced by each household.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 10 - Improving Coventry's environment and tackling climate change	
NIS Performance Indicator:	186	Per capita reduction in CO2 emissions in the LA area



No date yet set for 2008 data - 2007 data expected in September 2009

High is good
 LAA Targets

Baseline: 6.4 Tonnes per Capita emissions / 2005

What we've achieved

DEFRA provide data for this indicator on an annual basis. Data are available for 2005 (baseline) and 2006, showing a 0.1 tCO₂/person/yr reduction (6.4t to 6.3t) or a 1.6% reduction. A Climate Change Strategy was launched in March 2008. During this past year we have implemented the short term actions. We have linked with national programmes - the Carbon Trust (LACMP scheme) and the Energy Saving Trust (One to One Programme) to develop action plans for the Council's emissions and those for the city. We have also joined the European scheme, the Covenant of Mayors. The year has been one of consolidation - creating a new team at the council and re-establishing the Environment Theme Group in the Coventry Partnership. We identified and progressed five major projects within the Partnership related to Climate Change: celebrating local food; an aerial thermal survey; progressing a centre of excellence for low carbon vehicles; investigating potential for a low-carbon zone or centre.

Key actions from the Climate Change Strategy were these. We trialled Planet Pledge with 119 people making over 300 pledges to reduce carbon emissions. 10 public events took place and 8 community groups engaged. Eco-living advice was provided through this engagement as well as involvement with housing associations and action groups. Leaflets and web-based advice on sustainable energy and energy efficiency were published. The Building Schools for the Future scheme progresses, involving all Coventry's secondary schools in a refurbishment or rebuild with an aim to reduce their CO₂ emissions by 60%. The council continues to provide an environmental advice service for local businesses, which increasingly includes climate change issues. The council recorded the planting of over 10,700 trees last year - many more have been planted by partners and individuals.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 10 - Improving Coventry's environment and tackling climate change	
NIS Performance Indicator:	186	Per capita reduction in CO2 emissions in the LA area

What next

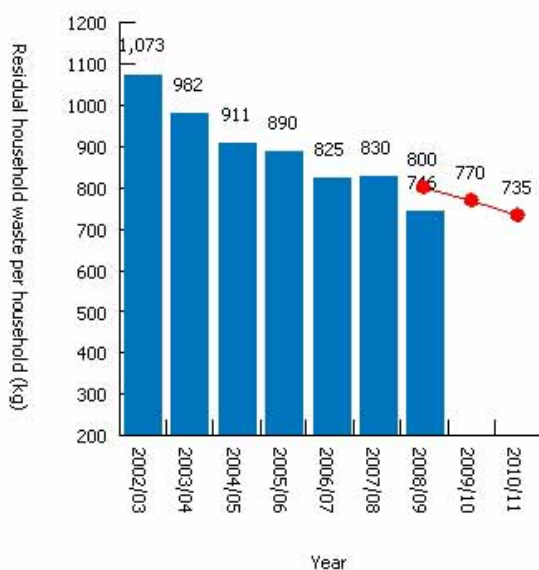
Two key areas to address are: ways to monitor our performance more frequently and a strategic approach to provide more certainty of achieving the longer term targets. We will be working with the Energy Saving Trust to develop a strategic long term plan for carbon reduction in the city. We will continue to work with the Carbon Trust to implement the Council's reduction programme. We will refresh the Climate Change Strategy with a new set of current year activities. A key area of focus for long term reductions relates to district heat and power schemes. We aim to develop a city-wide strategy for such schemes and to look at availability of biomass materials.

We plan to relaunch the Planet Pledge scheme on a wider basis. We also aim to launch some specific campaigns: Waste-Watchers which involves 'weighing carbon' using meter readings from householders and Energy Champions which recruits and trains community representatives. These campaigns will initially be trialled in four Coventry schools. We will engage individuals and businesses in carbon education events, such as the Switch It Off campaign and we have launched the Coventry Carbon Busters campaign for schools.

REPORT CARD



Sustainable Community Strategy Theme:	SCS Theme 10 - Improving Coventry's environment and tackling climate change	
NIS Performance Indicator:	191	Residual household waste per household



Provisional data - actual expected August 2009

Low is good
 LAA Targets

Baseline: 1005 Kg / 2001/02

What we've achieved

The amount of residual waste per head of capita has been less than expected in 2008/09. This overperformance cannot be attributed to the introduction of any new/additional recycling schemes or communication activities. There is however, an overall reduction in total waste arisings for the City, which is likely to be linked to the current economic climate and this will have a direct impact on the amount of residual waste produced.

What next

Following the adoption of the Coventry Municipal Waste Strategy (2008-2020), City Services are now working towards the implementation of the strategy's key aims and objectives. The first part of this implementation plan is the introduction of a three bin collection system (1 x residual bin, 1 x co-mingled recycling bin and 1 x garden waste bin), which will dramatically increase the City's recycling performance and therefore, reduce the amount of residual waste produced by each household. A detailed programme for this implementation has been produced and will see all residents within the City benefitting from the new collection arrangements by spring 2010.

Appendix 2

Priority	Indicator No.	Indicator	Actual 2007/08	Target 2008/09	Actual Performance 2008/09	On Target
Management Objective: Money						
Progress: In a difficult financial climate with pressures on both capital and revenue spending, the 2008/09 revenue and capital outturn positions were balanced within the overall budget and a balanced budget was agreed for 2009/10. However, collection rates for Council Tax and NNDR were below target, although more cash was collected than in the previous year.						
Ensure sound management of the Council's financial resources.	M 1	Annual Governance Report	Unqualified Report May 2008	Unqualified Report with all previous recommendations implemented	Unqualified Report with all previous recommendations implemented	Yes
	M2	CPA Use of resources judgement i) Financial Reporting ii) Financial Standing iii) Internal Control	3 2 3	3 3 3	3 2 3	No
Comment: Overall, for the CPA Use of Resources we have again been assessed as "performing well" with a score of 3. The score of 2 for Financial Standing is disappointing but we are satisfied that the underlying issues have been addressed and that this will be reflected when the next assessment is carried out under the new CAA arrangements.						
Deliver the Council's Medium Term Financial Strategy to meet corporate objectives and balance the budget	M 3	CPA Use of resources judgement iv) Financial Management	3	3	3	Yes
Comment: Overall, for the CPA Use of Resources we have again been assessed as "performing well" with a score of 3.						
Maximise Resources	M 4	The percentage of Council Tax collected by the authority in the year	94.7%	96.0%	94.0%	No
	M 5	The percentage of national non-domestic rates collected in year	99.1%	99.3%	98.3%	No
We are below our targets for both indicators but have collected more cash than this time last year with an increase in base liability for Council Tax of £4m and nearly £7m for national non domestic rates. In the current economic climate it has been difficult to achieve targets and in addition the new empty property rates have affected the final position for national non domestic rates. Focussed effort is being made in order to improve performance.						

Priority	Indicator No.	Indicator	Actual 2007/08	Target 2008/09	Actual Performance 2008/09	On Target
Management Objective: Improving the way we work and deliver value for money						
Progress: External assessment recognised progress in the Council's overall performance, use of resources and delivery of value for money during the year. Further improvements in the quality, access, efficiency and effectiveness of services, which will be monitored under the more demanding Comprehensive Area Assessment, will require significant progress in identified priority areas. These include delivery of objectives set out in the recently agreed ICT Strategy and the completion and implementation of the Customer Services Strategy which form key strands of the Council's transformation programme. Data recorded for the first time against new national performance measures, such as those on housing benefits and reducing avoidable contacts, will help measure future progress. Good progress against the newly introduced corporate objective to continue to improve safeguarding of adults, children and young people can be demonstrated by performance against national and local indicators.						
Continue to improve the quality of our services.	V 1	Annual Comprehensive Performance Assessment	3 Stars Improving Well (Feb 2008 for 2006/07 year)	3 Stars Improving Well (Feb 2009 for 2007/08 year)	4 Stars Improving Well March 2009	Yes
	V 2	Housing Benefit				Yes
	V 2a NI 180	The number of changes of circumstances which affect customers' Housing Benefit (HB)/ Council Tax Benefit (CTB) entitlement within the year	New Indicator	35,000	34,001 at 10.03.09 Latest Available Figures	
	V 2b NI 181	Time taken to process Housing Benefit/ Council Tax Benefit	New Indicator	19 days	15.8	Yes
	V 3 NI 157	Planning Performance and Quality: Processing of Planning Applications: Percentage of Planning applications determined in a timely manner:				Yes
	V 3a	13 weeks - Major	60.0%	60.0%	66.1%	
	V 3b	8 weeks - Minor	65.0%	65.0%	81.9%	
	V 3c	8 weeks - Other	80.0%	80.0%	84.4%	
V 4	Culture, Leisure & Libraries - service improvements	2008/09 update see comment below:				N/A Qualitative

Priority	Indicator No.	Indicator	Actual 2007/08	Target 2008/09	Actual Performance 2008/09	On Target
	V 5	Number of Ombudsman complaints where: i) the findings is of maladministration ii) we have accepted an element of fault and settled the complaint locally	i) 1 ii) 10	i) 0 ii) 0	0 16	No
<p>Comment: Coventry's service scores for Housing and Culture moved from 2 to 3 compared to the previous year. With the Corporate Assessment, all service assessments and Use of Resources rated as level 3 "performing well", Coventry's star rating increased from 3 to the maximum score of 4. The Direction of Travel assessment recognised continued improvement in key outcomes and services and was scored "improving well".</p> <p>The data for NI 180 Number of Benefit Changes is provided by the DWP. Locally we are monitoring the total number of changes rather than the number per 1000 caseload as per the definition. It is expected that the figure will exceed 35,000 when final outturn data is made available. Benefit processing times have been reduced better than target. Planning processing times have exceeded all targets.</p> <p>Culture, Leisure and Libraries has made considerable progress during the year and have now addressed the 4 CPA recommendations in the areas of Leadership, Improved Service Quality, Performance, and Value for Money. Highlights were:</p> <ol style="list-style-type: none"> 1. The results of NI 8 Adult participation in sport showed a statistically significant increase, which is defined as good performance. 2. The Coventry Heritage and Arts Trust fully established in August 2008. 3. The new X-cel New Centre opened June 2008 and the NDC Sports Centre opened in March 2009. 4. Full Calendar of events targeting the Community. Highlights of which are: Bands in Parks, A full schedule of events in Parks, Coventry Jazz Festival, Godiva Festival, Godiva Lions Mela, Cassidy Lady Godiva Half Marathon. CLL had a large involvement in the delivery of these events.. 5. The new Herbert was re-opened in November 2008 - a £20million redevelopment. 6. Play Investment - Playbuilder at Willenhall Wood, and Primrose Park - this is the 1st phase of a 3 year program. 7. Parks Investment - HLF bid for War Memorial Park, submitted September 2008 - and offered £2.89m with detail being finalised with HLF to see if we can meet conditions. <p>There were no findings of maladministration by the Ombudsman but an increased number of local settlements. Four of these related to education, three to children and family services, three to parking and two to adult care services - the remaining four complaints related to four different service areas. There were 47 complaints decided by the Ombudsman in 2008/09 compared to 59 in the previous year.</p>						
Continue to improve access to services	V 6a	Progress with development of ICT Strategy	2008/09 update see comment below:			N/A Qualitative
	V 6b	Progress with development of Customer Services Strategy				
	V 7 NI 14	Reducing avoidable contact: Minimising the proportion of customer contact that is of low or no value to the customer	New Indicator	Baseline Year	31.7%	N/A

Priority	Indicator No.	Indicator	Actual 2007/08	Target 2008/09	Actual Performance 2008/09	On Target
<p>Comment: The Corporate ICT Strategy was approved by Cabinet on 24th February 2009 and the Draft Customer Services Strategy is due out in July 2009. With regard to reducing avoidable contact, the corporate return on this indicator is based on data provided by Coventry Direct (for Street Services calls), Local Tax and Housing and Council Tax Benefits Team. This figure includes both telephone and face to face contacts. Government indications are that performance is expected to be between 40-60% of contacts being classed as avoidable. Our return falls below this expectation and is fully attributed towards a low count of avoidable contacts through the Local Tax Counter channel. Five year plans are in place to migrate other council services through Coventry Direct and the volume of avoidable contacts will be measured before and after the transfer has taken place to monitor improvement. At this stage it is not possible to set meaningful targets for this indicator however this will be kept under review.</p>						
Continue to improve the efficiency and effectiveness of services	V 8	CPA Use of Resources Judgement v) Value for Money	3	3	3	Yes
	V 9	Implementation of Value for Money Strategy: - progress with VfM partnership programme Current VfM Projects: -Fees and charges -Procurement -Support services -VAT -Debt and income management -Services for young people -Children's transport	2008/09 update see comment below:			N/A Qualitative
	V 10 NI 179	Value for money - total net value of on-going cash -releasing value for money gains that have impacted since the start of the 2008-9 financial year	-	£10m	£11m Estimate	Yes
<p>Comment: In the CPA Use of Resources Judgement, the council retained its score of 3. A balanced score card approach has been established to assess the performance of the Value for Money Partnership.</p> <p>A) Financial - the 2009-10 budget identified savings of £2.4m. over a range of projects and reviews which have been influenced by the VfM Partnership Programme</p> <p>B) Customer - Senior Council officers and PwC are meeting on a regular basis to discuss Partnership activity and ensure satisfaction is maintained.</p> <p>C) Internal - Governance arrangements continue to be successfully delivered.</p> <p>D) Learning - Skills Transfer Plans for new reviews are being maintained and their implementation monitored.</p> <p>The work to finalise the efficiency savings delivered in 2008-09 is nearing completion. It is anticipated that the 3% target for the year will be delivered. The final figure will be reported to government by the due date in July 2009.</p>						

Priority	Indicator No.	Indicator	Actual 2007/08	Target 2008/09	Actual Performance 2008/09	On Target
Continue to improve the "safeguarding" of adults, children and young people	V 11	Number of safeguarding referrals (adults and older people)	230	253	387	Yes
	V 12	Increased awareness of safeguarding amongst all Council staff	2008/09 update see comment below:			N/A Qualitative
	V 13	Percentage of safeguarding referrals that are from BME population - to be representative of the population profile and diversity of people living in Coventry i) Adults - BME ii) Older People - BME	i) 6.9% ii) 7.3%	i) 16.4% ii) 6.67%	i) 18.7% ii) 9.6%	Yes
	NI 147	Care leavers in suitable accommodation	81.6%	90.0%	88.6%	No
	NI 59 LAA	Percentage of initial assessments for children's social care carried out within 7 working days of referral	43.9%	70.0%	82.3%	Yes
	NI 63 LAA	Stability of placements of looked after children: length of placement	64.0%	66.0%	70.0%	Yes

Comment: The number of safeguarding referrals has exceeded our target with an increase of 157 (68%) in comparison with 2007/08 highlighting the high level of importance this area has been given to ensure vulnerable adults are safeguarded. We have ensured that adults and older people are safeguarded equally across all communities. An article has appeared in 'Insight' which has provided safeguarding awareness to all 17,000 city council staff in November 2008. Safeguarding awareness is now included in corporate induction. In February 2009, 15,000 safeguarding leaflets were printed and these have been widely circulated around the City.

Although we did not meet our target for care leavers in suitable accommodation, we did improve performance compared to last year. The reorganisation of the Referral and Assessment Service (RAS) into one city wide Service has had a significant impact on improving performance with regard to the time taken to carry out initial assessments. The above target performance in relation to length of placement for looked after children indicates that foster carers are increasingly offering permanent homes to their child through fostering or adoption. Adoption numbers at year end was 40 - more than double that for the previous year. The northern care contract has also kept more children within Coventry and produced positive outcomes in monitoring stable placements for challenging teenagers.

Priority	Indicator No.	Indicator	Actual 2007/08	Target 2008/09	Actual Performance 2008/09	On Target
Management Objective: People						
<p>Progress: Overall the Council has progressed well against a number of its people management objectives during 2008/09. However, the implementation of new systems and processes has meant that performance has not been achieved in some areas, such as the requirement for Managers to input HR data into ResourceLink. Work continues on embedding processes throughout the council and within directorates. Amongst this extensive programme of change and improvement, a number of significant people achievements have been made, including the strengthening of member support and member training and the number of training and development days per employee. Improving attendance at work remains a priority for the Council and the formation of a Health and Wellbeing Team in Human Resources will support the organisation to continue to reduce sickness absence and promote health and wellbeing of employees.</p>						
Ensure Councillors are well trained and well supported	P 1	Support for Elected Members				
	P 1a	Average number of training hours per councillor	40.4hrs	31hrs	38.6 hours	Yes
	P 1b	Percentage of members satisfied or very satisfied with training	88%	90%	89%	No
	P 1c	Percentage of members satisfied or very satisfied with support provided to them	98%	85%	98%	Yes
<p>Comment: Training hours per councillor substantially exceeded the target but were slightly less than the previous year. Although there was an increase in satisfaction with training, this just missed the target. High levels of satisfaction with the support provided to councillors continue.</p>						
Develop the skills, competencies and motivation of our workforce	P 2	Percentage of individual appraisals carried out for employees in post for last 12 months	90%	100%	69.56%	No
	P 3	Average number of days per employee spent on training and development	3.29	3.00	3.45	Yes
<p>Comment: The fall in the percentage of appraisals carried out is disappointing. One of the main reasons for the decrease is due to the change in the process for recording PDR completion. Directorates are now required to input directly into ResourceLink. Throughout 2009/10 Directorate Trainers will continue to ensure reports are sent out to DMTs quarterly for their review and action. The number of training days delivered was both on target and an improvement on last year's figure of 3.29 days.</p>						

Priority	Indicator No.	Indicator	Actual 2007/08	Target 2008/09	Actual Performance 2008/09	On Target
Build a workforce that is representative of the local community	P 4	Employment equality indicators				
	P 4a	Percentage of grade 8 and above workforce who are female	N/A	67.70%	68.66%	Yes
	P 4b	Percentage of grade 8 and above workforce who are from a BME background	N/A	7.60%	7.88%	Yes
	P 4c	Percentage of grade 8 and above workforce who are disabled	N/A	5.10%	4.80%	No
	P 4d	Percentage of employees with a disability	5.86%	5.86%	4.49%	No
	P 4e	Percentage of employees who are from an ethnic minority	12.42%	12.42%	12.42%	Yes
<p>Comment: Although there has been some good progress in building a representative workforce, targets relating to the employment of disabled people have not been achieved. It is important to note that the council is only aware of disabled employees that chose to declare their disability. The council continues to work in partnership with Remploy to address access to work barriers. The council has put in place a Strategic Disability Group which is chaired by the Head of Human Resources and encompasses disabled employees, Senior Managers and Trade Unions. This group also focuses on addressing barriers to employment.</p>						
Maintain the health, safety and welfare of our workforce	P 5	Incidents (Accidents & Assaults)				
	P 5a	Number of RIDDOR reportable incidents (accidents & assaults) to the H& S Executive	87	85	100	No
	P 5b	Number of incidents (accidents & assaults) resulting in time lost (per 100 employees)	0.80	1.00	1.00	Yes
	P 6	Number of assaults on employees	945	1100	957	Yes
<p>Comment: Although the target was not met for reportable incidents the variation over the last 5 years does not appear to be significant. More than 50% of internal reports are either late reported, incomplete or incorrect. This creates challenges for complying with the RIDDOR reporting requirements. Improving this is a focus for our activities next year. The lost time incident rate for this year was higher than last, but the same as that of 2006/07. Efforts to reduce lost time due to health and safety accidents and assaults will contribute to a reduction in the sickness absence rates for the authority. The target for the number of assaults on employees was set higher than performance last year to allow for further awareness raising. The number of assaults was much lower than the target but has increased on the previous year but not significantly. Prevention of Work Related Violence is a key activity for the whole Council and is included in the Council's Health and Safety Action Plan 2009/10.</p>						

Priority	Indicator No.	Indicator	Actual 2007/08	Target 2008/09	Actual Performance 2008/09	On Target
Improve attendance at work	P 7	Average number of working days lost due to sickness absence (Previously BV 12)	12.04	10.58	11.44	No

Comments: Although this is an improvement on the outturn compared to 2007/08, it is 0.86 days above target. Four Directorates have achieved better than target results and targets for 2009/10 will reflect the need for continuous improvement. The recent restructuring of the HR Service has seen the formation of a Health and Wellbeing Team whose main responsibilities are to continue to support the organisation to reduce sickness absence across the Council whilst promoting health and wellbeing for our employees. Work with Scrutiny Board 1 continues with a view to reducing absence levels further.